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## **VOLUME 5** DATA MANAGEMENT STUDY

PREPARED BY: VOYAGER PROJECT MISSILE & SPACE DIVISION GENERAL ELECTRIC CO.

COGNIZANT ENGINEER

APPROVED: BH Calchell

B.H. CALDWELL

VOYAGER PROJECT MANAGER

PREPARED FOR CALIFORNIA INSTITUTE OF TECHNOLOGY JET PROPULSION LABORATORY 4800 OAK GROVE DRIVE PASADENA, CALIFORNIA UNDER CONTRACT No. 951112



MISSILE AND SPACE DIVISION Valley Forge Space Technology Center P.O. Box 8555 • Philadelphia, Penna. 19101

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#### SECTION 1

#### INTRODUCTION

This final report summarizes the results of the Data Management and Control Study conducted for the Jet Propulsion Laboratory under Contract No. 951112.

It consists of this descriptive volume which contains the study objectives, approach, results, and recommendations, and also includes a group of Appendixes containing integrated contractor data requirement packages (Data Item Matrix, Data Requirement Descriptions, User Flow Diagram, Document Relationship Tree, Phasing and Frequency Chart) for the following functional management categories:

Appendix A - Technical Description and Systems Engineering (SE)

Appendix B - Planetary Quarantine (PQ)

Appendix C - Manufacturing (MG)

Appendix D - Configuration Management (CM)

Appendix E - Quality Assurance (QA)

Appendix F - Test (TE) and Mission Operations (MP)

Appendix G - Reliability Assurance (RA)

Appendix H - Logistics and Support (LS)

Appendix I - Overall Management (MA); Scheduling (SC); and Manning

and Financial (MF)

Appendix J - Procurement and Contracting (PC)

Appendix K - Data Management (DM)

Appendix L\* - Facilities (FA)

Appendix M\* - Safety (SA)

Appendix N\* - Site Activation for Launch (AL)

<sup>\*</sup> Prepared under Contract NAS 7-584

Appendix O\* - Science (SI)

Appendix P\* - Related Project Interfaces (RP)

Appendix Q\* - Advanced Missions (AM)

This final report, with the exception of the updated data package appendixes, contains summaries and excerpts from technical reports previously issued during the study; a bibliography of these reports is included as Section 8 to permit acquisition of the original documents.

It should be noted that many of these reports are identified as "Preliminary"; this is by intent, as final plans (e.g., Contractor Automatic Data Processing Plan) can only be established during Phase C - Design.

<sup>\*</sup> Prepared under Contract NAS 7-584

#### SECTION 2

#### **OBJECTIVES**

The primary objectives of the study have been to support NASA/JPL in the development of the Voyager Data Management System by:

- a. Delineating the basic operational aspects of the Voyager Data Management System throughout its operational phases.
- b. Developing contractor level information flow and data requirements for the Voyager Design and Acquisition Phases (C and D).
- c. Analyzing contractor implementation of selected functions of the Voyager Data Management System.
- d. Determining data requirements and reporting systems for project management control of contractor activities.

It has been the objective in all of these studies to use the background and experience of functional management personnel to assure the validity of data and information flow requirements.

In addition, because of its significance, the study of information flow and data requirements pertinent to management control has been identified as a specific task objective.

#### SECTION 3

#### APPROACH

The study approach consisted of four basic phases, as listed below and illustrated in Figure 3-1:

- a. Phase I The Data Management System Study resulted in the preparation of a series of system flow diagrams that delineated the data management system, a glossary which identified Voyager application data management terms and a data standards study.
- b. Phase II The Contractor Data Requirements Study resulted in the definition of Phase C and D data requirements by functional managers at the Valley Forge Space Technology Center. This activity included the preparation of Data Item Matrices, Data Requirement Descriptions, User Flow Diagrams, Document Relationship Trees, Phasing and Frequency Charts, and a Subcontractor Data Item Study.
- c. Phase III The Contractor Implementation Studies resulted in a series of studies that analyzed how a Voyager contractor would implement functions of the data management program. This included the preparation of an information system equipment handbook, microfilm compendium, automatic data processing plan, indentured numbering system study and data cost study.
- d. <u>Phase IV</u> The identification of Contractor Management Information Studies resulted in the generation of data requirements for project management control, an automatic data processing plan for project control, a technical performance monitoring study, and a project control room study.

The basic approach used during all phases of the study was to utilize Voyager spacecraft functional personnel to develop data flow and requirements, to utilize Information System personnel to develop methods and media of information flow, and to use Management Practices Operation personnel and consultants to review operational aspects of the program. The use of these personnel and the support provided are illustrated in Figure 3-2.

DATA MANAGEMENT SYSTEM STUDY

- SYSTEM FLOW DIAGRAMS
- **GLOSSARY**
- STANDARDS STUDY

CONTRACTOR DATA REQUIREMENTS  $\Pi$ STUDY

- DATA ITEM MATRIX
- DATA REQUIREMENT **DESCRIPTIONS**
- USER FLOW DIAGRAMS
- DOCUMENT RELATIONSHIP TREES
- FREQUENCY AND PHASING CHARTS
- SUBCONTRACTOR DATA ITEM STUDY

CONTRACTOR **IMPLEMENTATION** 

- STUDY  $(\mathrm{III})$ 
  - INFORMATION SYSTEM EQUIPMENT HANDBOOK
  - MICROFILM COMPENDIUM
  - AUTOMATIC DATA PROCESSING PLAN
  - INDENTURED NUMBERING SYSTEM STUDY
  - DATA COST STUDY

CONTRACTOR MANAGEMENT INFORMATION STUDY

- DATA ITEM MATRIX, DRD's, USER FLOW DIAGRAMS, ADP PLAN FOR PROJECT CONTROL
- TECHNICAL PERFORMANCE MONITORING STUDY
- PROJECT CONTROL ROOM STUDY



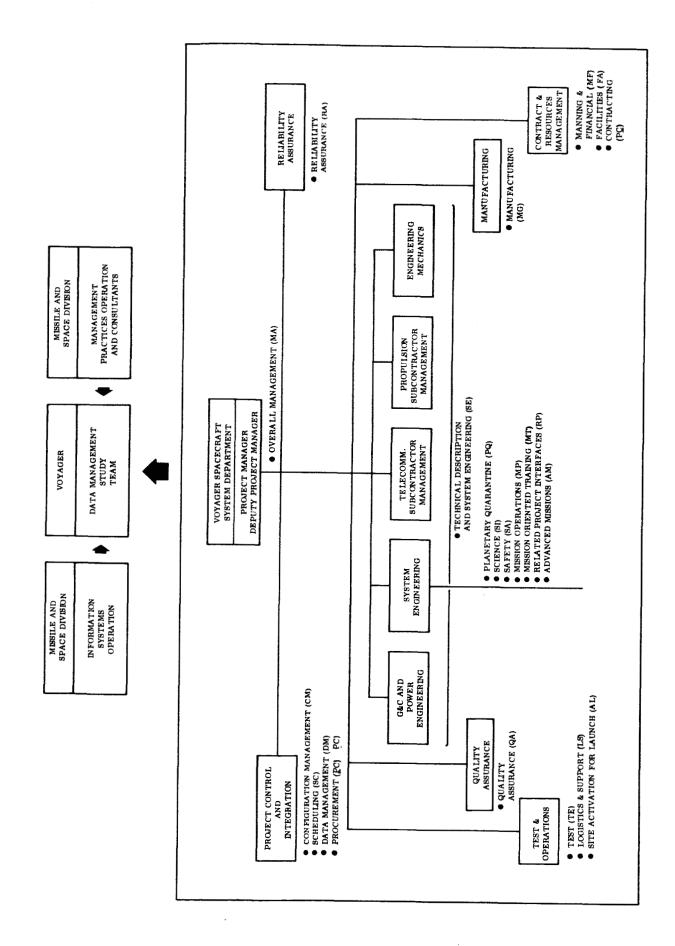


Figure 3-2. Missile and Space Division Study Support

#### **SECTION 4**

#### DATA MANAGEMENT SYSTEM STUDY - PHASE I

#### 4.1 INTRODUCTION

Working closely with JPL, a series of flow diagrams delineating the proposed Voyager Data Management System were prepared during the initial phase of the study.

These diagrams apply to the management of formal data, both hard copy and that maintained by means of automatic data processing equipment. Formal data, which is generally used by multiple project elements, is prepared and processed in accordance with project established requirements and procedures and controls. Informal data, in contrast, is generally used within, and managed internal to a particular project element.

In addition, a glossary defining Voyage data management terms and a report identifying existing specifications and standards relating to the preparation, submittal, and review of data were prepared.

#### 4.2 FLOW DIAGRAMS

The summary flow diagram (Figure 4-1) is vertically divided into three sections. Each section represents a major operational phase of the Voyager data management system, as follows:

- a. Establishment of data requirements
- b. Data preparation and publication
- c. Data handling and processing

The flow diagram is divided horizontally into three bands, as follows:

a. The central band (designated Organization Levels) is further divided into program/project, system, prime contractor, and subcontractor levels

- b. The bottom band, designated Voyager Data Management Information System
- c. The top band, designated User

The central band, containing the organization levels, presents a continuous flow of the major functions (and their associated data) performed by the various project elements (program/project office, system office, contractor, subcontractor) during the three phases of the data management system. The interrelationships between the project elements and between the phases are indicated, as appropriate.

The bottom band indicates major functions (and their associated data) of the Data Management Information System which provides the means for identifying, tracking and retrieving data. Functions indicated in this band are located parallel to the corresponding function performed by an organization level.

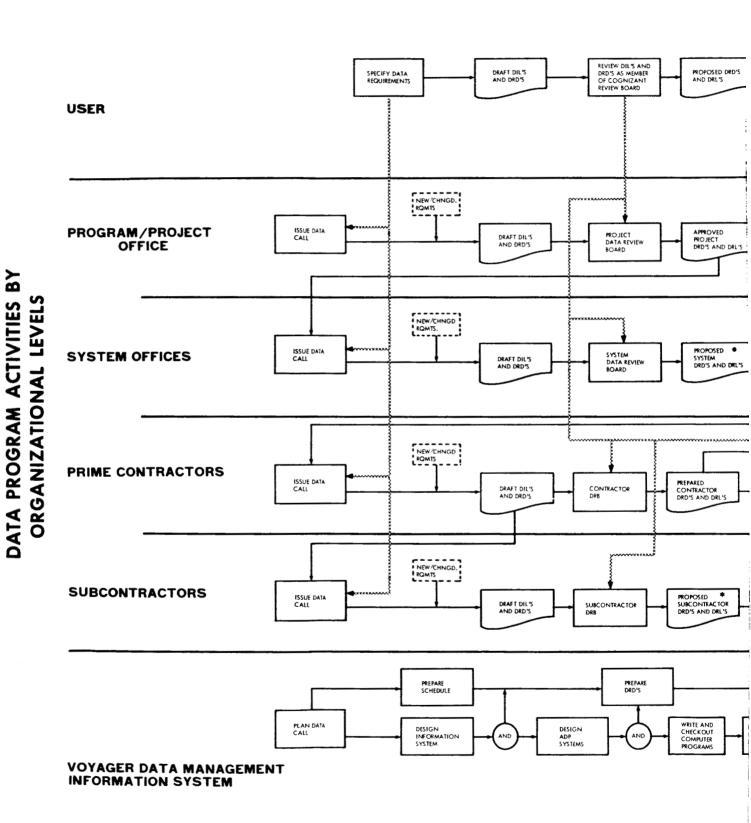
The top band indicates the role played by the generic user in the data management system. Functions performed by the user are shown parallel to, and keyed into the basic flow presented in the central organization level band.

Each of the three operational phases of the data management system has been detailed on separate flow diagrams (which have been issued in VOY-C4-TR-07 and are not included in this report):

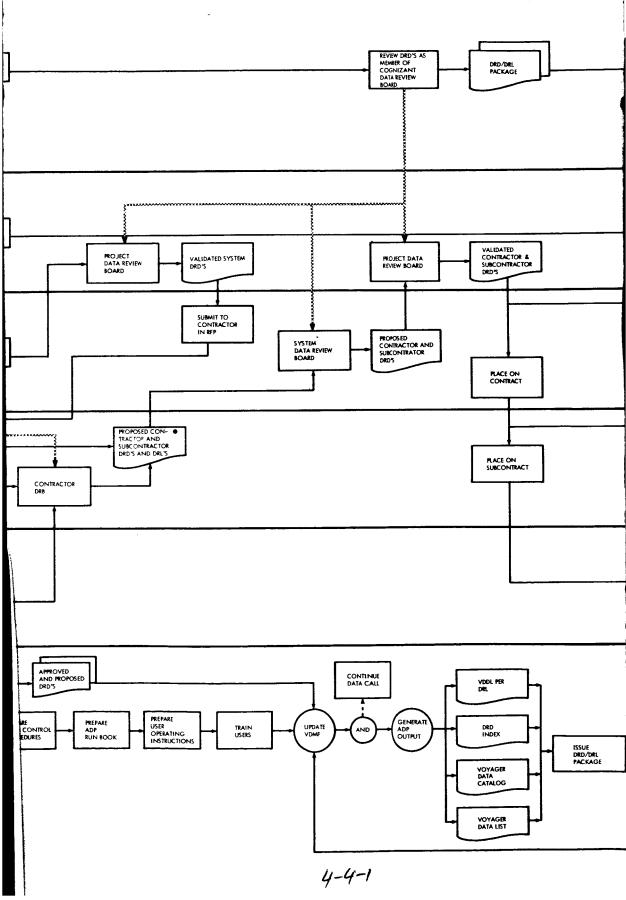
- a. Phase 1: Establishment of Data Requirements
- b. Phase 2: Data Preparation and Publication
- c. Phase 3: Data Handling and Processing

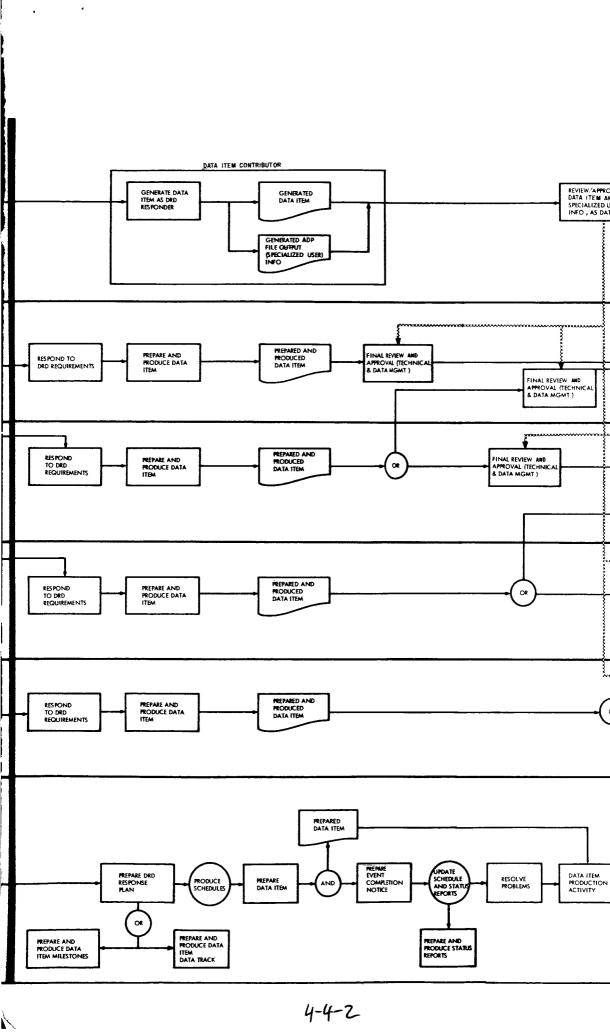
The detailed flow diagrams generally follow the same horizontal format as the summary diagram (the use of three bands). Continuity across the three diagrams and the parallel relationships between respective activities in the three bands are maintained.

### **ESTABLISHME**

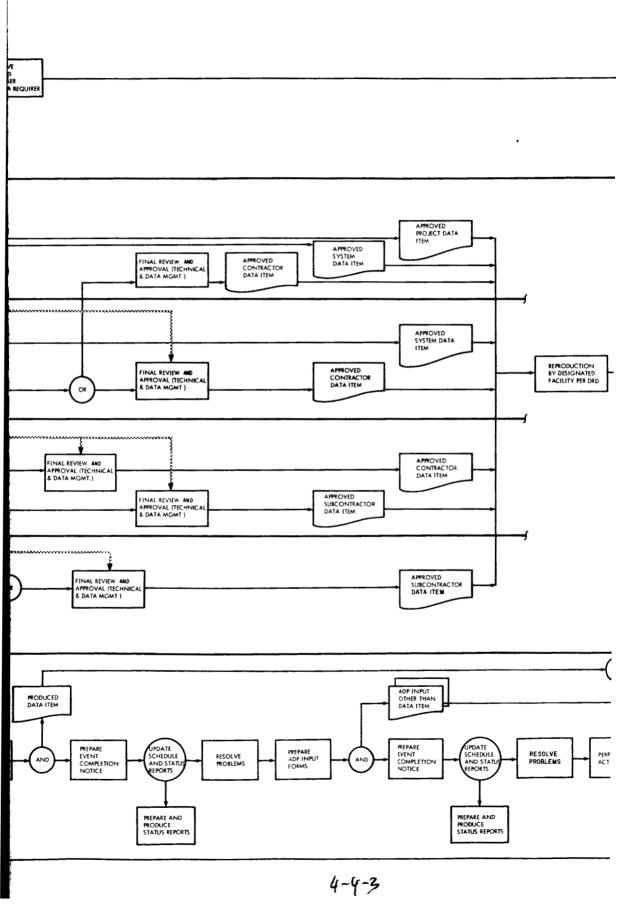


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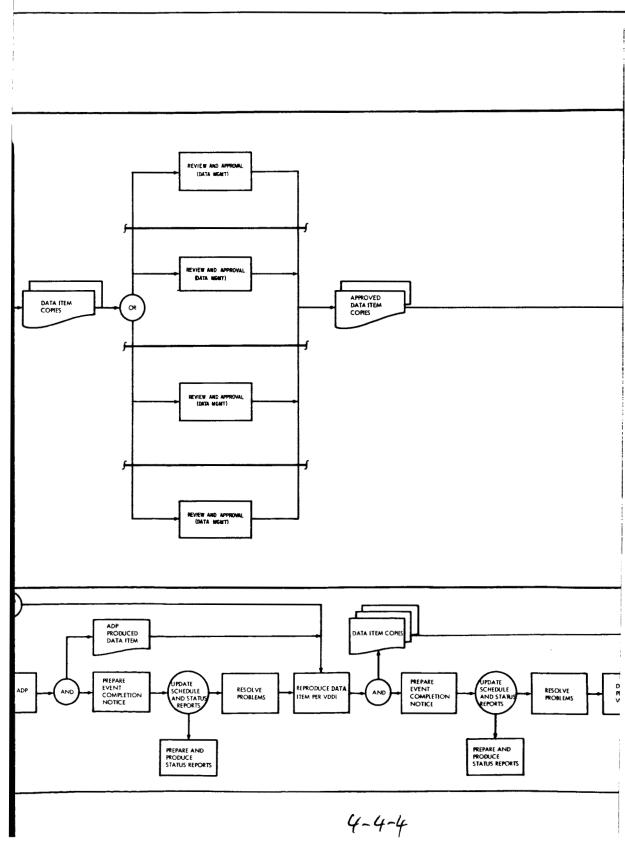


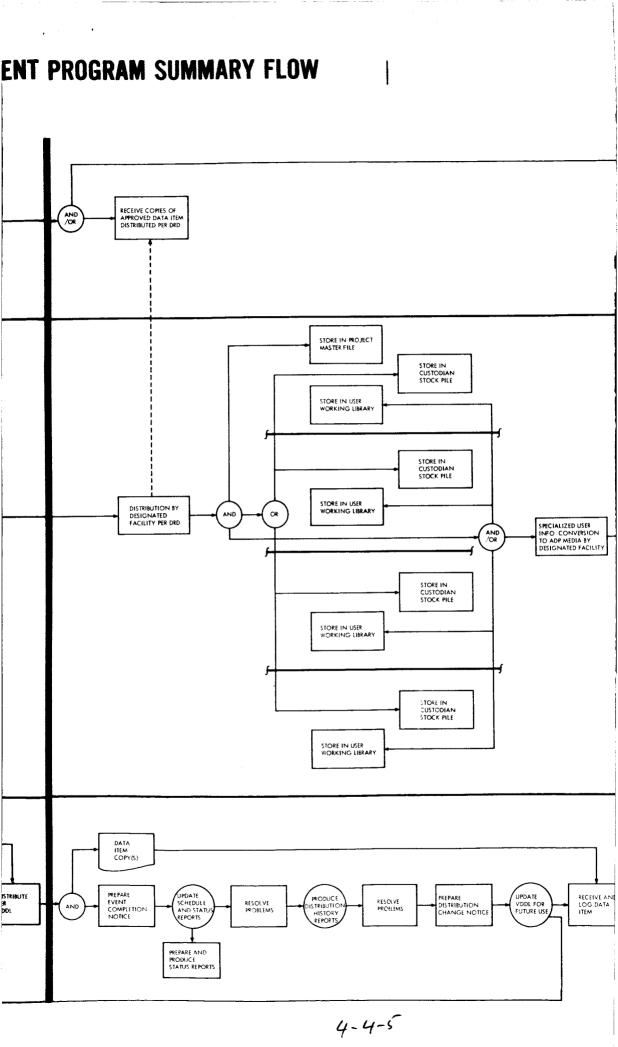


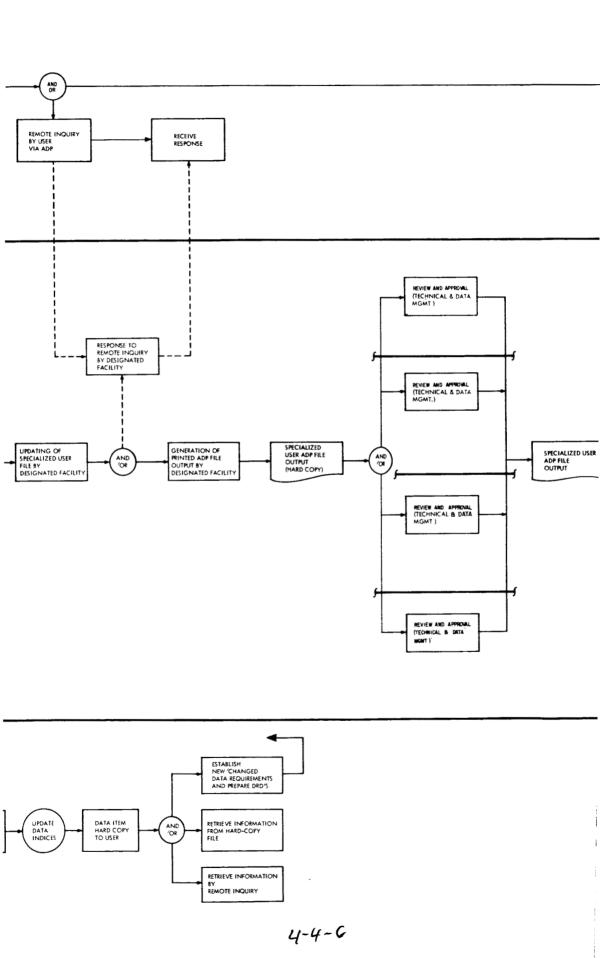
## **DATA PREPARATION AND PUBLICATION**



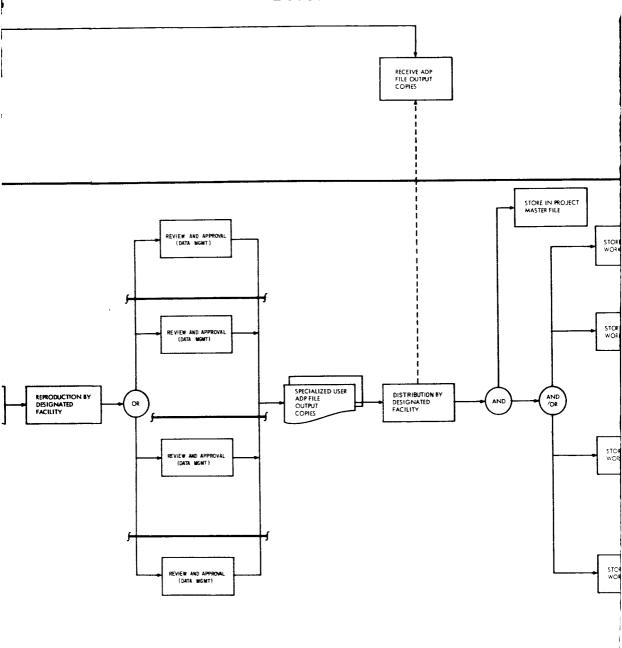
# VOYAGER DATA MANAGEM

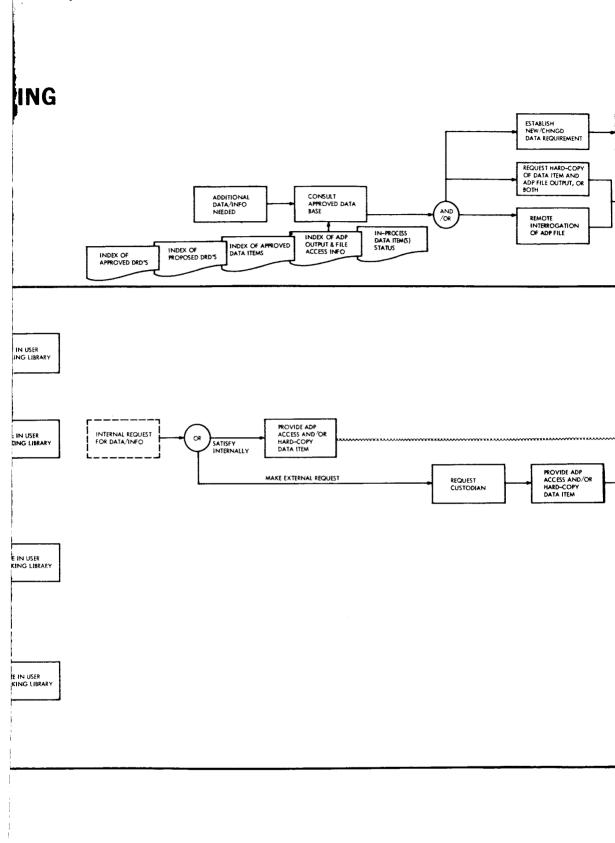




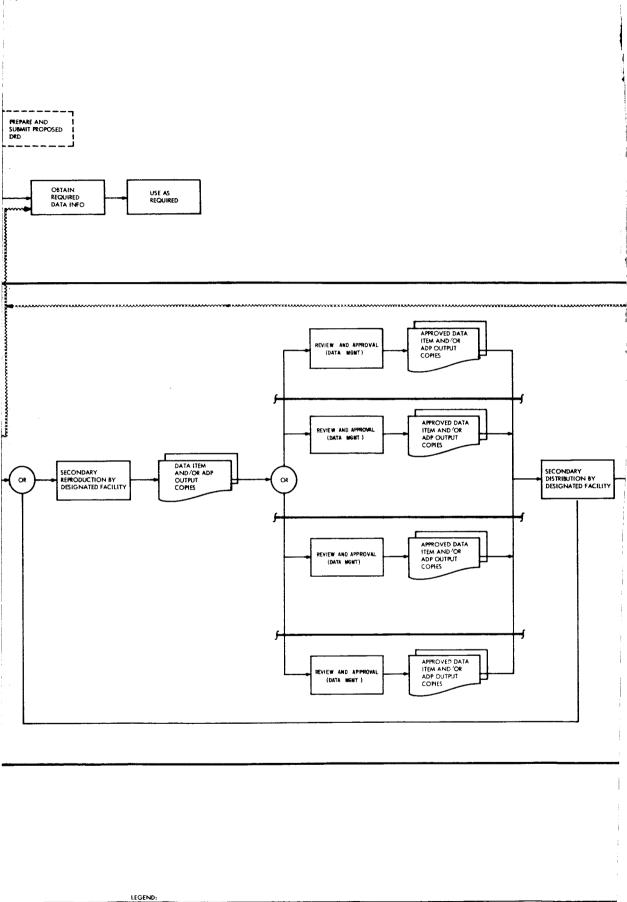


## **DATA HANDLING AND PROCESS**





4-4-8



FUNCTION ON ACTIVITY

COMPUTER PROCESSING TO SUPPORT INFORMA-TION SYSTEM

EXCEPTION INTERFACE

DATA INFORMATION APPROVED DATA
ITEM AND/OR
ADP OUTPUT
COPIES

ADP - AUTOMATIC DATA PROCESSING
DRD - DATA REQUIREMENTS DESCRIPTION (FORM)
DRL - DATA REQUIREMENT LIST
VDDL - VOYAGER DATA DISTRIBUTION LIST
VDMF - VOYAGER DATA MANAGEMENT FILE

INTERFACING FUNCTION

Figure 4-1. Voyager Data Management Program Summary Flow

Functions indicated in the summary flow diagram are repeated and amplified on the detailed flow diagrams.

#### 4.3 SUMMARY SYSTEM DESCRIPTION

The Voyager Data Management System is described by examination of each of its three operational phases.

#### 4.3.1 PHASE 1: ESTABLISHMENT OF DATA REQUIREMENTS

The key elements in this phase are the hierarchal establishment of data requirements by means of a data specification or Data Requirement Description (DRD) form prepared by the user. The approval of these DRD's by the Project Data Review Board and the establishment of a data management file provide wide capability for tracking and retrieving data.

Data requirements are established in the following sequence:

- a. A project-level data call, initiated by the Voyager Project Manager, is conducted to establish and document the data requirements of the project-level functional management offices.
- b. The proposed project-level DRD's are reviewed and approved by the Project Data Review Board. The applicable DRD's are then provided to the system-level offices to conduct that level's data call.
- c. The proposed system-level DRD's are then reviewed and approved by the Project Data Review Board. Applicable DRD's are then provided to the contractor (Request for Proposal) to conduct that level's data call. This data call results in the following outputs:
  - 1. Proposed DRD's to be imposed on subcontractors and vendors
  - 2. Proposed DRD's to be placed on functional offices within the contractor's organization
  - 3. Proposed revisions to system-level DRD's.
- d. The proposed contractor and subcontractor DRD's are submitted to the system level for review and then subsequently to the Project Data Review Board for final approval.

e. The applicable approved DRD's are then included in the contract for negotiation with the contractor (and subcontractor).

#### 4.3.2 PHASE 2: DATA PREPARATION AND PUBLICATION

Key elements in this phase are:the preparation of the data items in response to the DRD's; the review and approval of the data items by technical and data management (in accordance with the DRD); the reproduction, distribution and storage of data item copies; and the application of sufficient planning and controls to assure the timely availability of accurate data.

Highlights of this phase are as follows:

- a. Approval of the DRD (for project and system levels) and incorporation of the approved DRD into the Work Statement (for contractor and subcontractor levels) represents authorization to initiate the data item response.
- b. The DRD indicates the disposition of each produced data item by specifying the review and approval hierarchy, which may be at the level at which the data item is prepared or at a higher level. (The highest level for approval of subcontractor produced data items is the contractor. Subcontractor-produced data is included in contractor data items where higher level approval is required.) Review will normally be required of both technical and data management personnel, to a degree that depends upon the nature of the data item.
- c. The DRD specifies the project element responsible for performing reproduction activities (which is not necessarily the element that prepared the data item), the number of copies to be made and the subsequent review and approval requirements. Review and approval activities applicable to data item copies shall involve checks for form, format, legibility, etc., as opposed to checks for technical accuracy (which were accomplished during the preparation cycle).
- d. Distribution of data item copies is accomplished by the project element designated on the DRD (normally the element that reproduced the data item). Copies shall be disseminated in accordance with the applicable data distribution list. Distribution shall be made to the project master file, data item users and the custodian. (The custodian is designated on the DRD and is responsible for data item storage).

#### 4.3.3 PHASE 3: DATA HANDLING AND PROCESSING

This phase of the Voyager Data Management System deals with the conversion of selected data item information to machine-sensible form for updating of Automatic Data Processing (ADP) files and subsequent generation of "specialized user" information. Also shown are the functions necessary to satisfy those additional user requirements that will occur during the operational phases of the Voyager Project such as reproducing and distributing additionally required data item copies and establishing new requirements to satisfy new user needs. Highlights of this phase are as follows:

- a. As required, the designated project element performs the functions necessary to establish or update Automatic Data Processing (ADP) files that can be manipulated to provide reports, listings and statistical tabulations necessary to satisfy requirements of specialized user information systems. Depending on the requirements of the specialized user information system, outputs may be in the form of batch reports emanating from computer processing and printed on peripheral devices, or quicklook summaries resulting from remote interrogation of the ADP file(s).
- b. As a user establishes additional needs for data or information, he will determine the availability of such by examining the various data item and requirement indices resulting from data management file processing. He then obtains the data from his own internal working library maintained by his cognizant data management office, or, if need be, the custodian is requested to provide such. If his is a new data requirement, a proposed DRD is prepared and submitted for necessary review(s) and subsequent Project Data Review Board approval.
- c. The custodian maintains an adequate stockpile of data item copies to satisfy asrequired requests. As specified on the Voyager data distribution list, the data item distribution may be open or limited, thus, secondary distribution is made accordingly.
- d. All activities performed by the custodian to satisfy external requests are considered secondary activities since they are accomplished over and above those activities specifically indicated on the DRD. However, the review and approval activities governing the activity conducted to satisfy the DRD also apply to the results of secondary activities. For example, the DRD may specify a data management review/approval of reproduced copies prior to distribution. This review/approval then also applies to supplemental reproduction performed to satisfy needs as required.

#### 4.4 SYSTEMS ANALYSIS

Key features of the Voyager Data Management System that are vital to its successful projectwide application include:

a. User establishment of data requirements

- b. Requirement/response relationship
- c. Data Review Board and data management office activity within organization levels
- d. Emphasis on communication of information through effective data management
- e. Recognition of specialized user systems and integration of such into overall system
- f. Custodian maintenance of data item and ADP files
- g. Voyager data management file for generation of project DRD and data item indexes
- h. Application of systems, records and controls during establishment or requirements and DRD response activities to provide data item tracking capability
- i. Providing traceability capability of data items (and certain data elements) as to generator, related hardware item, contract, etc.

#### SECTION 5

#### CONTRACTOR DATA REQUIREMENTS STUDY-PHASE II

#### 5.1 INTRODUCTION

The Contractor Data Requirements Study had the dual objective of:

- a. Developing an approach (including tools) for conducting a contractor-level data call, and
- b. Identifying the data that a typical spacecraft contractor would manage during Phases C and D of the Voyager Program.

To accomplish this, an actual data call was conducted within the General Electric Voyager Project organization at the Valley Forge Space Technology Center. (This organization contained approximately 120 senior professional personnel at the time of the data call.)

Although this data call was a hybrid in that it developed a complete contractor data base in one cycle (rather than responding to system office imposed data requirements as would be normal during actual program implementation), the tools and approach developed - as well as the data base - are considered basically applicable for use on Voyager Phases C and D.

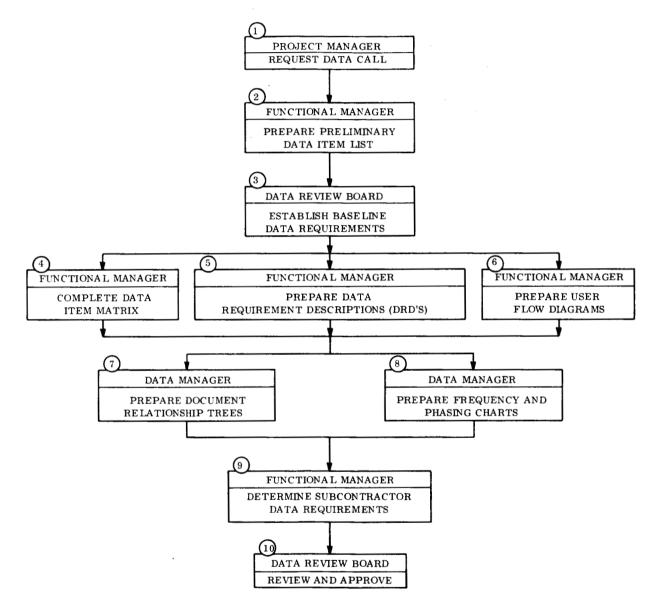
#### 5.2 DATA CALL STUDY

As a result of the data call conducted within the GE Voyager organization, a recommended approach toward determining data requirements has been established and is summarized in Figure 5-1. A brief description of each step, with illustrations of the tools developed follows:

#### 5.2.1 STEP 1: DATA CALL REQUEST BY PROJECT MANAGER

The initiation of the data call requires four actions by the Project Manager:

a. Assignment of responsibility for each data Functional Management Category to the senior member of his staff responsible for that area of activity. As the data Functional Management Categories have been established by NASA, and modified by the Voyager Project data management office, to be irrespective of organization, the



NOTE: CONTINUOUS INTEGRATION, REVIEW.
AND SUPPORT BY THE CONTRACTOR'S
DATA MANAGEMENT OFFICE (NOT
SHOWN) IS REQUIRED THROUGHOUT
THE DATA CALL.

Figure 5-1. Key Activities - Contractor Data Call

Project Manager must determine the closest match of responsibility between his particular organizational structure and the respective functional manager categories. The two areas in which this was found to be a problem were in the Engineering and Project Control Integration areas. In the case of Engineering, it was found necessary to assign integration responsibility for Technical Description and System Engineering (SE) to one of the Engineering Managers reporting to the Project Manager; in the case of the various categories which make up Project Control and Integration, it was necessary to separate the Procurement and Contracting Categories (PC) into a Procurement Category (PC) and a Contracting Category (PC).

- b. Establishment of a Data Review Board. (The makeup and function of the Data Review Board is further discussed in Step 3, Section 5.2.3.)
- c. Establishment of the project baseline to be utilized for the planning of data requirements for completion of the data call. For the study conducted, previously developed Voyager 1971 plans, as modified by preliminary plans for Voyager 1973, were established as the baseline. Detailed functional plans previously prepared for Voyager 1971 were to be utilized as a baseline in the data call. These plans are discussed in Step No. 2.
- d. Establishment of a schedule for completion of the data call. (A detailed milestone schedule for accomplishment of the data call is prepared by the Data Manager and is used by the Project Manager along with the data call to assure accomplishment of all functional and integration activities.)

Figure 5-2 represents the Functional Management Categories for which data was developed during this study, the organizational title of the functional manager who prepared the data requirements, data requirement descriptions, and user flow diagrams for that category.

# 5. 2. 2 STEP 2: PREPARATION OF PRELIMINARY DATA ITEM LIST BY FUNCTIONAL MANAGER

As an <u>a priori</u> requirement for the establishment of data requirements is a functional plan, the GE-VFSTC managers used their Voyager 1971 plans for determining data requirements. These plans had been developed during prior contract and pre-proposal phases.

Different approaches were tried to determine an optimum approach to assist the functional manager in determining his requirements. One approach that was found to be particularly helpful was the categorization of data items by data types as shown in Figure 5-3.

DATA FUNCTIONAL MANAGEMENT CATEGORY	RESPONSIBLE FUNCTIONAL MANAGER
Technical Description and System Engineering	Manager, Engineering Mechanics
Planetary Quarantine	Manager, Planetary Quarantine
Manufacturing	Manager. Manufacturing
Configuration Management	Manager. Configuration Management
Quality Assurance	Manager, Quality Assurance
Test	Manager. Test and Operations
Reliability Assurance	Manager, Reliability Assurance
Logistics and Support	Manager, Logistics
Overall Management	Manager. Project Control and Integration
Scheduling	Manager. Project Engineering
Procurement and Contracting	Manager, Contracts/Manager. Subcontractor Control and Integration
Manning and Financial	Manager, Finance
Mission Operations	Manager, Mission Operations
Data Management	Manager. Data Management

Figure 5-2. Assignment of Data Requirement Responsibility

•	DESIGN REPORTS	•	MINUTES
•	DIRECTIVES	•	PLANS
•	DRAWINGS	•	PROCEDURES
•	GUIDELINES	•	RECORDS
•	HANDBOOKS	•	REPORTS
•	INSTRUCTIONS	•	REQUESTS
•	INTEGRATION REPORTS	•	SCHEDULES
•	LISTS	•	SPECIFICATIONS
•	LOGS	•	STANDARDS
•	MANUALS		

Figure 5-3. Data Types

A questionnaire initially used was subsequently replaced by a preliminary data item list, which is shown in Figure 5-4. This preliminary data item list is prepared by the functional manager and contains the most critical information regarding the data item to permit subsequent review by the Data Review Board.

During the preparation of this preliminary data item list, data management personnel work with the functional managers primarily to assure consistency between management categories.

The preparation of User Flow Diagrams, which relate data items to project activities, could be prepared during this period; from a contractor's viewpoint, however, it is felt that the previously prepared functional plans provide adequate bases to permit an early as possible review of the data requirements by the Data Review Board.

Guidelines to the functional manager at this point, prepared by the Data Manager, advise the inclusion of all "key data needed to do your job."

## 5.2.3 STEP 3: ESTABLISHMENT OF DATA REQUIREMENTS BASELINE BY DATA REVIEW BOARD

A permanent GE-Voyager Data Review Board was established, composed of:

Chairman:

Voyager Project Manager

Members:

Deputy Project Manager

Manager - Systems Engineering

Manager - Project Control and Integration

Manager - Contracts Administration

Manager - Pasadena Engineering Operation

Data Manager

The Data Manager has the responsibility of preparing procedures, agenda items, and reports; the Manager, Contracts assures compliance with customer commitments; the Manager,

					APPROV. BY								
to					QUAN.								
ET	iii			1	FREQ. OF ISSUE								
SHEET	DATE:		PREPARED BY:	montour.	PROJECT PHASE ISSUED								
		PRELIMINARY DATA ITEM LIST	PR		DATA ITEM DESCRIPTION								
			FUNCTIONAL MANAGEMENT CATEGORY		PROPOSED TITLE								
			FUNC	-	ъм Ю.				_	 			

ITEM NO.

Figure 5-4. Sample Format - Preliminary Data Item List

M-Monthly, EM-Mi-Mo, Q-Quarterly, AR-As Required, NA Not Applicable

OT-Onetime, U/X-Update Freq,

FREQUENCY:

PROJECT PHASES: SDR, PDR, HDR, CDR, FACI, MAR, J FACT

W-Weekly,

Pasadena Engineering Operation represents the customer; the remaining members represent their internal Voyager function.

The review board was expanded on an ex-officio basis to include the functional manager of the category under review and managers of respective interacting categories.

During the study, each proposed data item was presented, discussed, and approved by the Data Review Board, chaired by the GE-Voyager Project Manager.

The Data Review Board also undertook the responsibility for distinguishing between formal data items (those which would be managed within the Voyager Project Data Management System) and key informal data items (those which would be managed by the spacecraft contractor).

As it was found that the Data Review Board filled an essential function in verifying data requirements, particularly those which interface with the customer (and across categories) it is recommended that their detailed review of the information contained in Figure 5-4 be conducted as early as feasible in the cycle, and that, if possible, it be held in continuous session to review all categories consecutively.

# 5.2.4 STEP 4: CCMPLETION OF DATA ITEM LIST/USER MATRIX BY FUNCTIONAL MANAGERS

In order to relate data item users, reviewers, and approvers, a series of matrixes such as the one shown in Figure 5-5 are filled out by the responsible functional managers. A double iteration is involved in that each functional manager reviews the entire list to determine whether he is the final approver (A), in-line reviewer (R) or a prime user (U) of each data item. Following this, the functional manager responsible for that data item either concurs with the A, U or R entries or negotiates with the appropriate manager.

The Data Manager integrates this type of review and where conflicts exist, obtains resolution by the Data Review Board.

# DATA ITEM LIST/USER MATRIX

PAGE NO 1 Of 7

				•	10.00	1 2	TINCTION	A USFR	5			APPLIC TOR/VE	NDOR/SUP	APPLICABILITY AT SUBCONTRACTOR/VENDOR/SUPPLIER LEVELS	AC:	APPLIC.	APPLICABILITY TO PROJECT BOARDS	TO PROJ	ECT BO	SQ2	$\neg$
	1 of 7			đ	AFFLICABILITY OF CONTRACTOR LEVEL	CONTRAC	TOR LEV		,		ļ	SNO.			NOITA	NO:TA TN3			,		NO
DATA ITEM NUMBER		DESCRIPTION	SE PO SE	4	RA LS	SC	J.	da da	4 S	J4	A M	PRINCIPAL TOARTNO	CONTRACT KEY SUBCE AND VEND AND VEND AND VEND	SUPPLIER KEY VENDORS	CONTROL CONFIGURA SUBSUPPL	ATAC WEIVER	MEVIEW FAILURE REVIEW DESIGN	TARDETHI TARE TARDETHI TEST	MAKE OR Yud WATERIA	SOURCE SOURCE SOURCE	וצרבכבונ
	SYSTEM ENGINEERING																				
	FLAND	Defines the custom analysis, design, test, integration and control activities		1	-	F	1	+		-			-		1		<del> </del>	-	-		_
SE-	Plan, System Development	ip between subsystem	R U U U	n n	R C	ьм о	r D	- D	D D	n n	-	U NA NA	A NA NA	¥	D AN	- n	- p	D	1	,	. 1
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Figure 5-5. Excerpt From Data Item List/User Matrix

During this cycle the Manager, Project Control and Integration, indicates for the Overall Management (MA) Category, those data items which he believes should be approved by the Project Manager. This is then verified by the Project Manager. As may be seen on the matrix, the major project boards are also indicated; the chairman of each board is assigned responsibility for reviewing data applicability for his board.

Entries for subcontractors are not included at this stage, but are subsequently added (See Step No. 9, Section 5.2.9).

Initial formats of this matrix also included identifying applicability (R's, A's and U's) for the proposed GE Voyager organization. These have been eliminated from the final matrixes included in Appendixes A through K, in order to indicate maximum applicability to other contractor organizations.

Completed Data Item List/User Matrixes are included in Appendixes A through Q for their respective function management categories.

5.2.5 STEP 5: PREPARATION OF (DRD's BY FUNCTIONAL MANAGERS During this study, emphasis was placed upon the completion by the functional manager of the following elements of the DRD's (Figures 5-6 and 5-7):

- a. Outline of contents
- b. Use of document
- c. Interrelationship with other data requirements
- d. Final approval authority
- e. Reference documents.

During subsequent steps in the study, the Data Manager also identified the following on the DRD's:

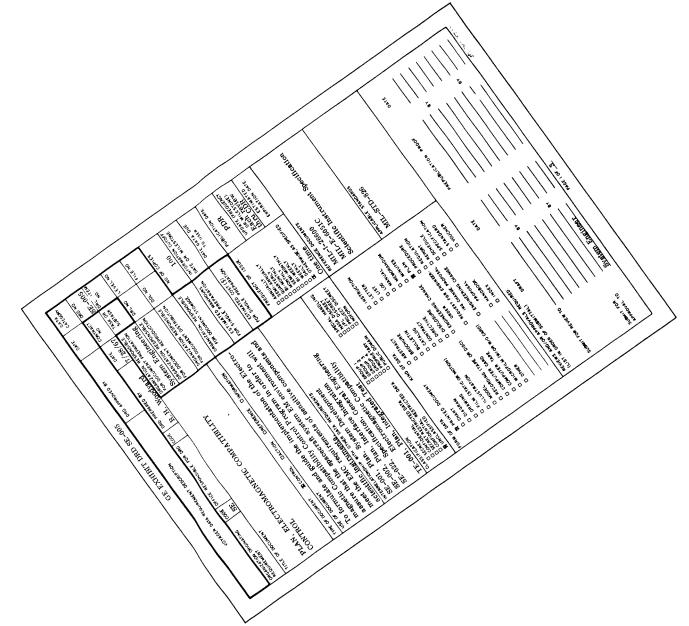


Figure 5-6. GE Exhibit DRD (SE-005, Page 1)

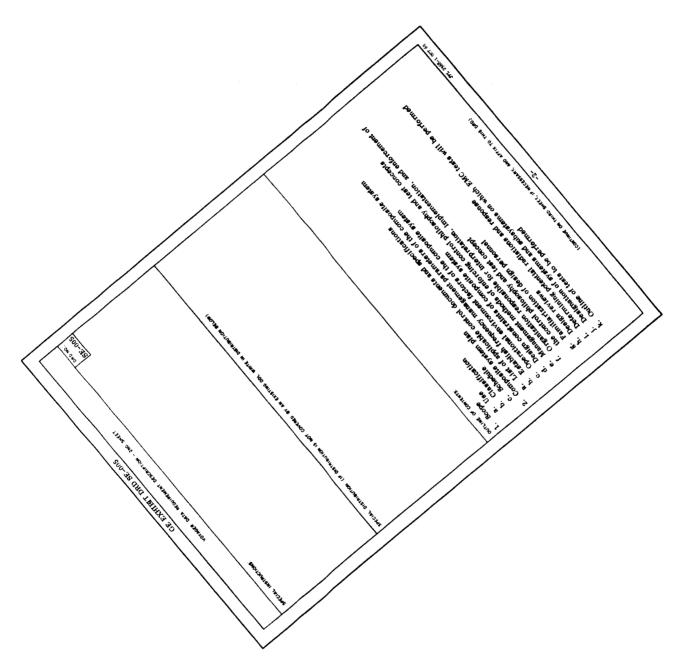


Figure 5-7. GE Exhibit DRD (SE-005, Page 2)

- a. Type of document
- b. Classification
- c. Form and kind of data
- d. Frequency of issue
- e. Number of contractor copies
- f. Publication date by project phase.

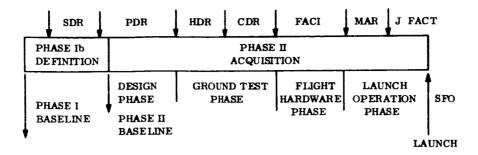
Certain DRD's, upon the recommendation of the Data Manager, were reviewed by the Project Manager. In addition, the Data Manager was responsible for consistency of format.

Completed Data Requirement Descriptions (DRD's) are included in Appendixes A through K for their respective functional management categories.

5.2.6 STEP 6: PREPARATION OF USER FLOW DIAGRAMS BY USER MANAGERS
In order to fully integrate data requirements with project activities, User Flow Diagrams were prepared for the following areas by responsible functional managers:

- a. Engineering (includes Test and Planetary Quarantine)
- b. Manufacturing
- c. Quality Assurance
- d. Logistics
- e. Project Control
- f. Reliability

The format adopted for the User Flow Diagrams used the project baseline with its major design reviews as the horizontal axis, and project elements as the vertical axis. The following was utilized as the project baseline:



#### **DEFINITIONS**

SDR = SYSTEM DESIGN REVIEW

PDR = PRELIMINARY DESIGN REVIEW

HDR = HARD DESIGN REVIEW
CDR = CRITICAL DESIGN REVIEW

FACI = FIRST ARTICLE CONFIGURATION INSPECTION

MAR = MISSION ACCEPTANCE REVIEW

J FACT = JOINT FLIGHT ACCEPTANCE COMPOSITE TEST

Project elements identified to form the vertical axis are:

- a. System Office
- b. Contractor Functions (e.g., Systems Engineering, Subsystems Engineering and Manufacturing Planning)

In addition, an excerpt of a User Flow Diagram is shown in Figure 5-8. These diagrams are prepared independent of Functional Management Category and are intended to include all data items necessary to perform the designated function. Where the data items are formal or key informal data items, the respective DRD numbers are shown on the diagram. Other data items contained therein are informal data items.

The User Flow Diagrams, in addition to identifying the basic flow of information within a function, provide a basis for the Document Relationship Trees and the Frequency and Phasing charts prepared in subsequent Steps 7 and 8.

Complete User Flow Diagrams are included in Appendixes A through K for their respective Functional Management Categories.

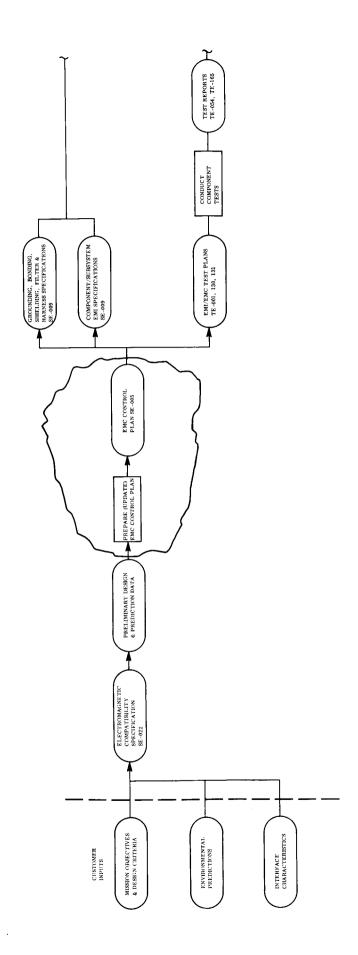


Figure 5-8. Excerpt From Engineering User Flow Diagram

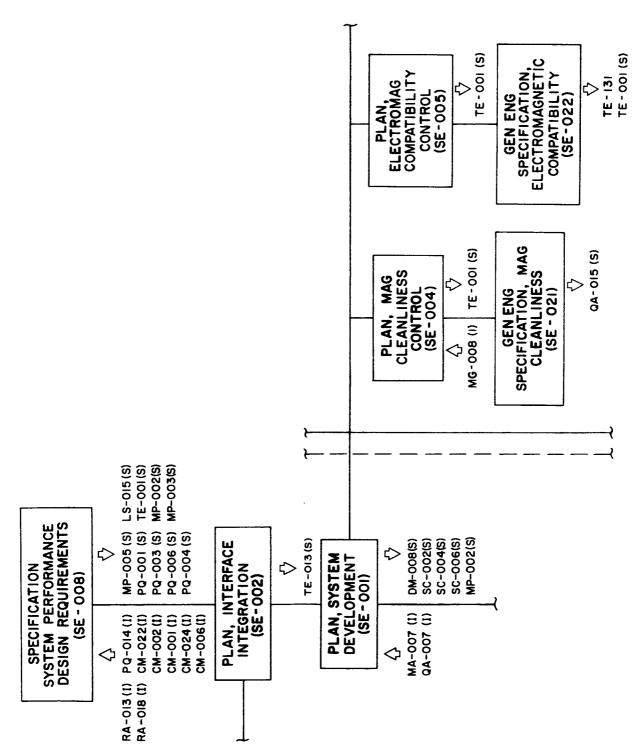


Figure 5-9. Typical Document Relationship Tree

5.2.7 STEP 7: PREPARATION OF DOCUMENT RELATIONSHIP TREES BY DATA MANAGER In order to fully establish the relationship of data items, Data Relationship Trees were prepared by the Data Manager for each Functional Management Category. Figure 5-9 represents a typical tree. The direct relationship between data items in a particular category is shown as well as interrelationships with documents in other categories (both input and output).

These interrelationships are subsequently incorporated into the DRD's by the Data Manager.

Complete Document Relationship Trees are included in Appendixes A through K for their respective Functional Management Categories.

5.2.8 STEP 8: PREPARATION OF PHASING AND FREQUENCY CHARTS BY DATA MANAGER In order to develop methods and media for the effective flow of the data that have been established in the DRD's and User Flow Diagrams, Phasing and Frequency Charts are prepared by the Data Manager.

These charts, an example of which is shown in Figure 5-10, locate the data item in the initial project phase in which it appears, and then indicate subsequent quantities (initial issue or update of the data item). These entries, which are based upon the User Flow Diagrams, are verified with the responsible functional manager. During this step, the functional manager also indicates the anticipated quantities which compose each data item; e.g., for example 225 different test reports actually comprise the test report data item "TE 165."

Upon the completion of the Phasing and Frequency Charts, the Data Manager prepares graphical summaries such as those shown in Figure 5-11, to provide an overview of the anticipated loadings of data items during phases of the project.

CompletePhasing and Frequency Charts and graphical summaries are included in Appendixes A through K for their respective Functional Management Categories.

Figure 5-10. Typical Phasing and Frequency Chart

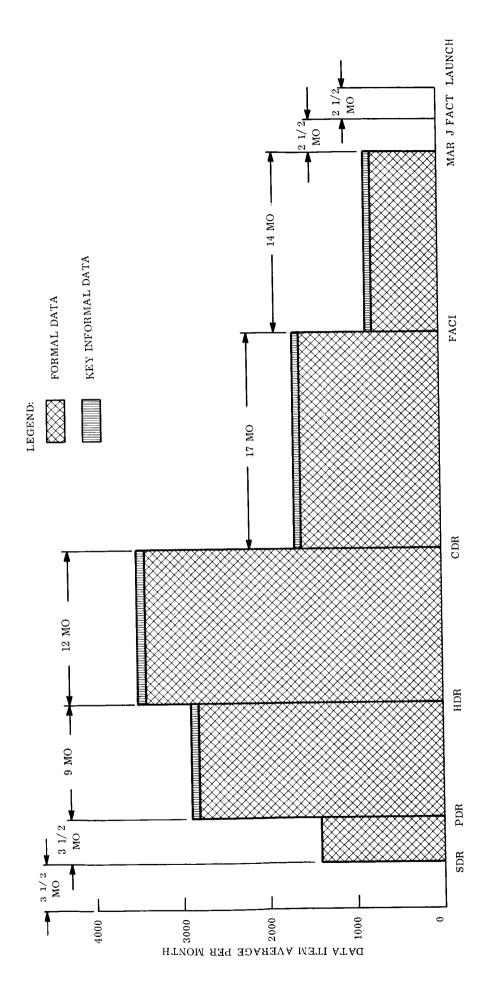


Figure 5-11. Typical Data Item Density Graphical Summary

### 5.2.9 STEP 9: DETERMINATION OF SUBCONTRACTOR DATA REQUIREMENTS BY FUNCTIONAL MANAGERS

The subcontractor level data base was divided into six classifications as shown in Figure 5-12 to accommodate the different levels of control required between the prime contractor and its subcontractors, vendors and subsuppliers. These classifications and definitions are:

- a. <u>Principal Subcontractor</u> A major subcontractor (first tier) whose contribution will substantially augment contractor capability.
- b. Major Subcontractor A subcontractor (first tier) whose participation in Phase C work will exceed a total of \$100,000 or whose participation in Phase D work involves the design and/or delivery of a vital or pacing item regardless of the value of the subcontract or purchase order, but who is less than a principal subcontractor.
- c. Key Subcontractor or Vendor A subcontractor or vendor (first tier) whose participation in Phase D work involves the design and/or delivery of a vital or pacing item regardless of the value of the subcontract or purchase order but who is less than a major subcontractor.

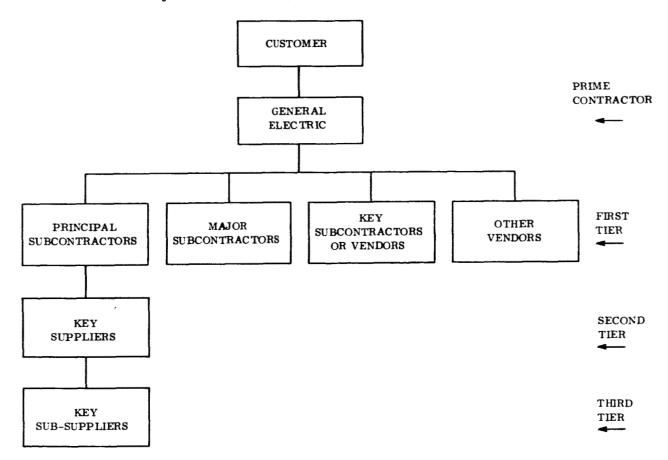


Figure 5-12. Subcontractor/Contractor Relationship

- d. Other Vendor A vendor (first tier) participating in Phase D work who would furnish primarily raw materials, stock or shelf components. No development is involved in these products.
- e. <u>Key Supplier</u> A supplier whose participation in Phase D work involves the design and/or delivery of a vital or pacing item. This is a second tier subcontractor or vendor, whose participation is directed by a first tier subcontractor.
- f. Key Subsupplier A supplier whose participation in Phase D work involves the design and/or delivery of a vital or pacing item. This is a third tier subcontractor or vendor, whose participation is directed by a second tier subcontractor or vendor.

In order to develop data requirements for these levels, GE subcontract managers responsible for planned subcontracts (e.g., radio command, propulsion) were assigned responsibility for reviewing the entire Data Item List and identifying the pertinency of contractor level data items to their subcontractor. Where the contractor was required to provide the data item to the subcontractor, this was to be noted by a C; where the subcontractor was to provide a comparable data item to the contractor, this was to be designated by an S.

These individual assessments were compiled by the Data Manager and integrated into a Preliminary Subcontractor Level Data Item List, which was then reviewed by the managers responsible as functional managers, to obtain their concurrence.

The final iteration of these requirements are shown in the subcontractor columns of the Data Item List/User Matrix in Figure 5-5.

As will be subsequently described under Section 5.4 (Subcontractor Data Requirements Study) this list was then iterated by direct review with selected potential subcontractors.

Complete subcontractor data requirements are included in the data item matrixes of Appendixes A through K for their respective Functional Management Categories.

5.2.10 STEP 10: REVIEW AND APPROVAL BY DATA REVIEW BOARD Following the completion of the data call, a final meeting of the Data Review Board was called to verify the complete package.

At this meeting, presentation was made by the Data Manager of overall results, such as a comparison of in-house subsystem data requirements with subcontracted subsystem data requirements. Exceptions and significant changes since prior meetings of the Data Review Board were identified and any items still requiring resolution were noted.

Buyoff of the Data Review Board at this point primarily verified that the Data Manager had fully integrated the data requirements activities, and that there were no substantial changes from the original baseline list which had not been approved by the Data Review Board.

#### 5.3 CONTRACTOR DATA REQUIREMENTS STUDY

Both formal data items (those managed within the scope of the Voyager Project Data Management System) and key informal data items (those managed within the contractor's organization) have been identified by functional managers using the process described in Section 5.2.

Detailed descriptions of these data items are contained in Appendixes A through K of this report; Figure 5-13, however, represents a listing of these data items by data item type. Three-hundred and forty-five data items are included in this list and are summarized in Table 5-1.

Table 5-1. Functional Category Summary

Functional Category	Functional Symbol	Total Number of Data Items
Technical Description and System Engineering	SE	65
Planetary Quarantine	PQ	14
Manufacturing	MG	21
Configuration Management	CM	45
Quality Assurance	QA	31
Test	TE	29
Mission Operations	MP	5
Reliability Assurance	RA	19
Logistics and Support	LS	23
Overall Management	MA	25
Scheduling	sc	14
Manning and Financial	MF	6
Procurement and Contracting	PC	8
Procurement and Contracting	<u>P</u> C	17
Data Management	DM	23
		345

	Data Item Title	Totals	Data Item Title Total	8
DIRECTI	VES (11)			
CM-001	Engineering Change	2,000	CM-016 List, Deviations and Waivers 227	,
CM-002	Proposal (ECP) Specification Change	2,000	CM-017 List, Special Test Equipment, 29 Tools, Fixtures, etc.	j
	Notice (SCN)		CM-018 List, Specification Status/ 242	!
	Change Notice	145,000 295	Release CM-019 List, Break of Inspection, 135	
	*Project Change Notice *Project Funding Instruction (PFI)	4, 150	Per Contract End Item	
	Project Policies, Procedures, and Directives	261	DM-001 *Index. Contractor Data Submittal 64 Information	
MA-004	*Department Policies, Procedures,	261	DM-002 Index, Formal Data Items 277	
700 000	and Directives *Requisition and Instruction Sheet	8	DM-003 Index, Informal Data Items 277  DM-004 Index, Special Purpose 277	
	*Project Procurement Policies	170	DM-004 Index, Special Purpose 277 DM-005 List, Contact Report 277	
	and Procedures	1,335	DM-006 List, Document Distribution 63	i
	*Reliability Action Directives  *Schedule Change Request/Notice	285	LS-001 *List, Long Lead Items 4	
DRAWIN			LS-002 List, Priced Spares 43 LS-003 List, Spares 43	
MG-001	Drawings, Interface Tools, Jigs and Fixtures	185	MA-005 List, Priority Action Items 64	
MG-002	*Drawings, Tools, Jigs and Fixtures	4,100	MA-006 *List, Action Items 277	
SE-056	Drawings (Category A) for Design	25,960	PC-013 List, Bidder 7 PQ-003 List, Sterilizable Parts, General Engineering 6	
SE-057	Evaluation Drawings (Category B) for Inter-	4,700	RA-002 List, Critical and Limited Life Item 2	
	face Control		RA-003 List, Failure Rate Data 2	
SE-058 SE-059	Drawings (Category C) for Test Drawings (Category E) for Manu-	6, 300 63, 950	RA-004 List, Flight Critical Processes 2 and Practices	
3E-038	facture and Procurement of Prime Hardware		RA-005 List, Parts Application Data 2	
SE-060	Drawings for Mock Ups	1,470	LOGS (6)	
SE-061		1,600	CM-020 Log, Contract End Item Assignment Number 1	
SE-062	Boards and Assemblies  Drawings for Test Models	3,180	CM-021 Log. Engineering Change Proposal (ECP) 1 Number Sequence Assignment	
SE-063	Drawings, Spacecraft Inter-	1,600	CM-022 Log, Specification Change 1,184	
	connections		CM-023 Log, Specification Distribution 1	
	INES (2)	_	CM-024 Log. Specification Identification 1 Number Assignment	
PQ-001	Guidelines, System Operating Procedures for Planetary Quarantine	3	RA-006 Log, Problem/Failure Summary 23	
PQ-002	Guidelines, Equipment Design for Planetary Quarantine	3	MANUALS (16)  CM-025 Manual, Configuration Management 6	
HANDB	OOKS (2)		Procedure  LS-004 Manual, Assembly, Handling and	
MP-001	Handbook, System Performance	7	Shipping Equipment (AHSE) Description/	
SE-064	Handbook, Materials	2	Operation and Maintenance  LS-005 Manual, Launch Complex Equipment 3	
INSTRU	CTIONS (1)		(LCE) Description	
PC-012	*Instruction Subcontract Proposal Preparation	460	LS-006 Manual, Launch Complex Equipment (LCE) 3 Description Operation and Maintenance	
i iere <i>e</i>	-		LS-007 Manual, Mission Dependent Equipment (MDE) 3 Installation	
LISTS	<del></del>	57	LS-008 Manual, Mission Dependent Equipment (MDE) 3	
CM-004	Approved Change Proposal (ECP). Contract End Item (CEI)	31	Description/Operation and Maintenance 1.S-009 Manual, System Test Complex (STC) Installation 3	
CM-005	Index, Contract End Item Approved Configuration	7.818	LS-010 Manual, System Test Complex (STC) 3	
CM-006	Index, Specification Identification	1,225	Description/Operation and Maintenance  MG-005 *Manual, Certification and Training 55	
CM-007		1	MG-006 *Manual, Hardware Handling 55	
	Contract End Item Requirements	227	PC-014 *Manual. Project Subcontractor Management 7	
CM-008	List, Approved Changes per Equipment Echelon	221	QA-003 Manual, Instrument Calibration 60 and Maintenance	
CM-009	List, "As Designed" Parts Usage	52	QA-004 Manual, Quality Assurance Operating 61 Procedure	
CM-010	List, Hardware Incorporated	145	QA-005 Manual, Special Test Equipment, Component 38	
CM-011	Changes List, Indented Breakdown	57	QA-006 Manual, Workmanship Standards 41 TE-025 Manual, Test Facilities Description and 11	
	of Parts List, "As Built" Indented	115	Capabilities  MINUTES (4)	
	Configuration			
CM-018	3 List, "As Built" Parts Usage	1 <b>3</b> 5	DM-007 *Minutes, Data Review Board Meetings 20 QA-007 Minutes. Material Review Board 262	
	Index, Drawing	87	RA-007 *Minutes, Failure Analysis Review Board 242	
CM-015	5 Index, Specification	242	(FARB) TE-024 *Minutes. Integrated Test Board (ITB) 263	

Figure 5-13. Data Item List (Sheet 1 of 4)

\* Key Informal Data

	Data Item Title	Totals	Data Item Title	Totals
PLANS (2	5)		PROCEDURES (29)	
	Plan. Configuration Management	1	CM-027 Procedure, Change Control	1
DM-008	Plan, Contractor Data Acquisition Flow	3	CM-028 Procedure Configuration Control	
DM-009	Plan, Data Management (Contractor)	3	(Administrative	1
LS-012	Plan, Logistics Support	1	CM-029 Procedure, Configuration Management Data Processing	1
LS-013	Plan, Field Communications	1	CM-030 Configuration Management Reviews	1
LS-014	Plan. Provisioning	2	CM-031 Procedure, Engineering Configuration Identification Document Release System	1
LS-015	Plan, Packaging	2	CM-032 Instruction, Change Document Preparation	1
LS-016	Plan, Site Support	1	CM-033 Instruction, Change Submittal and Approval	1
LS-017	Plan, Transportation and Handling	2	DM-010 Procedure, Data Program Support	8
LS-018	Plan. Field Storage	2	DM-011 Procedure, Data Systems, Controls and	8
MA-007	Plan. Project Implementation	5	Records	
MA-008	Plan, Project Control	5	DM-012 Procedure, Data Preparation, Submittal and Review	4
MA-009	Plan, Organization	5	DM-014 Procedure, Establishment of Data	4
MA-010	Plan, Project Communications	5	Requirements	•
MA-011	Plan, Security	5	DM-024 Procedure, Data Program Training	4
MA-012	Plan, Facility	5	LS-020 Instruction Modification Kit	1
MA-025	Plan, Contingency Operation	5	LS-021 Procedure, Handling	1
MG-009	Plan, Manufacturing	2	LS-027 Procedure, Storage	1
MG-010	Plan. Storage	3	MG-003 Procedures, Manufacturing Operation	725
MG-011	Plan, Manufacturing Detailed Flow and Inspection (Assembly Diagram)	5	MG-004 Manufacturing Standing Instructions (MSI's)	100
MP-002		2	PQ-006 Procedure, Planetary Quarantine Operating	3
MP-005	•	2	PQ-007 Procedure, Bio-Assy Test	6
	Computation		QA-012 Procedure, Process Control	400
PC-015	Plan, Project Procurement	3	QA-013 Procedure, Test/Inspection 2.	600
PC-016	*Plan, Project Subcontract Negotiation	460	QA-014 Procedure, Rework	20
PC-017	Plan, Subcontractor's Management	3	QA-015 Procedure, Area Control	20
PQ-004	Plan, Planetary Quarantine, Spacecraft	2	RA-011 Procedure, Reliability Operating	2
PW-005	Plan, Planetary Quarantine, Planetary Vehicle Test	5	TE-129 Procedure Equipment Calibration and Checkout	120
QA-008	Plan, Inspection	50	TE-030 Procedure, Test Operating	164
QA-009	Plan, Quality Assurance Program	4	TE-125 Procedure, Facilities Operating	10
QA-010	Plan, Sampling	80	TE-159 Procedure, Equipment (Spacecraft and Operational Support) Assembly and Handling	40
QA-011	Plan. Test and Operating, for Special Test Equipment (STE) Component	421	TE-160 Procedure. Operating, Integrated Test Board (ITB)	2
RA-008	Plan, Reliability Assessment	2		
RA-009	Plan, Reliability Program	2	PROPOSALS (3)	
RA-010	Plan, Parts Control Program	2	PC-001 Contract Change Proposal	67
SE-001	Plan, System Development	2	PC-018 Proposal, Subcontractors	460
SE-002	Plan, Interface Integration	6	PC-019 Proposal, Subcontract Change 1.	480
SE-003	Plan, Subsystem Development	45	RECORDS (21)	
SE-004	Plan, Magnetic Cleanliness Control	4	CM-034 Chart, Congiguration 1,	184
SE-005	Plan, Electromagnetic Compatibility Control	4	CM-035 Record, Drawing Approval	1
SE-006	Plan, Cleanliness Control	2	CM-036 Record, Drawing Release and Status	1
SE-007	Plan, Mass Properties Control	3	CM-037 Record, Installation	31
TE-001	Plan, Integrated Test	24		000
TE-130		120		. 000
TE-131	Plan, Detailed Test	185		000
TE-112	Plan, Spacecraft Mission Operation Test	7	PC-008 *Record of Contract Correspondence	64
TE-013	Plan, Interface Test	36	•	400
TE-018		2		. 000
	(OSE) Certification			500
TE-123	Verification Tests	3	QA-019 Record, Test (Materials, Parts, 1,680, Sub-Assembly)	
TE-157		2		, 500
TE-158	B Plan, Software Certification	3	QA-002 Logbook, Vehicle	5
			•	, 000
	* Key Informal Data		RA-013 Chart, Reliability Assurance Control	42
	•		SE-065 Logbook, Engineering	300

Figure 5-13. Data Item List (Sheet 2 of 4)

	Data Item Title	Totale	Data Item Title Totals
	06 (21) (Cont'd)		
	*Logbook, Test *Logbook, Cumulative Test Time	205	PQ-008 Report, Bio-Assay Test 170
TE-028	Tape. Data Storage	205 110	PQ-009 Report. Planetary Quarantine 18 Analysis
TE-162	•	110	PQ-010 Report, Planetary Quarantine Audit 4
REPORT	-		PQ-011 Report, Planetary Quarantine, Planetary 2
			Vehicle (PV) Test  QA-020 *Report, Failure Analysis 9,756
CM-038 CM-039	Report, Change Approved/Change Held Report, Configuration Management	1, 210	QA-021 *Report, Nonconforming Material (NCMR) 49,880
CM-039	Activity	60	QA-022 *Report, Process Trends 46
CM-040		60	QA-023 *Report, Quality Audit 1, 630
CM-043	Audit Report, Contract Document Status	57	QA-024 *Report, Quality Status 64
	Report, Hardware Status	185	QA-025 Report, Special Measurement and Test 1 Equipment Evaluation (Component)
CM-043		19	QA-026 Report, Quality Assurance Audit Summary 18
	End Item)		QA-027 Report, Quality Assurance Trend Summary 18
	Report, Updating/Modification Status	57	QA-028 Report, Break of Inspection 13,435
DM-015	Report, Cost Accumulation Formal Data	19	QA-029 *Report, Failure Categorization 48
DM-116	Report, Document Distribution Control	19	QA-030 Report, Qualification Status 57
DM-017	Report, Pacility Capability and Load-	57	RA-015 Report, Failure Review 9,756
	ing Data Reproduction, Processing and Dissemination		RA-016 Report, Summary, Audit and Appraisal 18
DM-018	Report, Informal Data Audit	57	RA-017 Report, Design Review 594  RA-018 Report, Reliability Assessment 19
DM-019		12	RA-019 Report, Reliability Program Status 5
DM_020	Description Index, Documents Schedule and	57	SC-008 Report, Project Level PERT 137
DM-020	Status of Key Documents	٥,	SC-009 Report, Project Level Milestones 277
LS-023	Report, Logistics Summary	1	SC-010 Report, Task and Sub-Task Level PERT 137
LS-025	Report, Modification Kit Status	20	SC-011 Report, Task and Sub-Task Level 137
LS-026	Report, Provisioning Status	98	Milestones  SC-012 *Report, Detail PERT Fragnet Status 137
	Report, Final Project	1 61	SC-012 *Report, Denni PER1 Fragnet Status 157 SC-013 *Report, Work Package and Account 137
MA-015	*Report, Project Review  Report, Project Problem/Action	128	Level Milestones
	(Red Fing)		SE-032 Report, Spacecraft System Description 1
MA-016	Report, Project Progress (Monthly)	64	SE-033 Report, System Analysis, General 2
MA-017	Report, Project Review Schedule and Agenda	65	SE-034 Report, System Analysis, Trajectories 3 and Orbit
MA-018	Report, Film	12	SE-035 Report, System Analysis, Magnetic 5
MA-019	Report, Quarterly, Written	21	Character
MA-020		64	SE-038 Report, System Analysis, Reliability 16 SE-036 Report, Sequence of Events 18
WA_091	Availability  Report, Weekly Activity	277	SE-037 Report, Trade Studies 45
MA-021		64	SE-039 Report, Dynamic Analysis 4
	Summary Monthly		SE-040 Report, Structural Design Loads Analysis 4
	*Report, Schedule/Cost Coupling	277	SE-041 Report, Stress Analysis 4
	Report, Contact	5, <b>480</b>	SE-042 Report, Thermal Analysis 5
	*Report, Material Commitment	2, 728 64	SE-043 Report, Deployment Analysis ?
MF-002	Report, Contractor Financial Management Form 533	04	SE-044 Report, Separation Analysis 2
M F-003	Report, Overtime	2, 728	SE-045 *Report, Engineering Development 2 Discrepancy
MF-004	*Report. Vouchered Hours	2, 216	TE-054 Report, Quick-Look Test 255
	*Report, Project Financial Performance	508	TE-165 Report, Test 255
	*Report, Manpower	2, 728	TE-167 Report, Test Phase Summary 45
	Report. Line of Balance	197 200	TE-046 Report, Cumulative Test Time 209
	*Report, Producibility  *Report, Receiving	38,000	TE-056 Report, Daily Operations 1, 265
	*Report, Stock Inventory	206	TE-163 Report, Integrated Test Board (ITB) 63 Actions Summary
	Report, Fabrication/Assembly	237	TE-166 Report, Test Program Summary 3
MG-021	Report, Hardware Status	237	DESIGN REPORTS (5)
MP-004	Report, Operational Design Description	2	SE-046 Report, Component Design 440
PC-020	*Report, Subcontract Cost Analysis	1, <b>940</b>	SE-047 Report, Subsystem Design 120
PC-021	*Report, Subcontractor/Vendor Expenditure Analysis	17,410	SE-048 Report, Part, Material and Process 4
PC-022	*Report, Subcontractor/Vendor Survey	140	Evaluation
	*Report, Subcontractor/Vendor Rating	140	INTEGRATION REPORTS (7)
	*Report, Subcontractor Proposal	460	SE-049 Report, Circuit Data Sheet 7
	Evaluation	4.	SE-050 Report, Component Data Sheet 3
	Report, Contract Status	64 22	SE-051 Report. Mass Properties 4
PC-003 PC-004	*Report, Incentive Contract Analysis  Report, New Technology	22	SE-052 Report, Power Profile 18
PC-004 PC-005		1620	SE-053 Report, Thermal Balance 9
PC-007		22	SE-054 List Command 31
	Property (GEP)		SE-055 Report, Instrumentation and Telemetry 34

<sup>\*</sup> Key Informal Data

Figure 5-13. Data Item List (Sheet 3 of 4)

	Data Item Title	Totals	Data Item	Title	rotals
REQUESTS	3 (6)		SPECIFIC	ATIONS (30) (Cont'd)	
CM-045	Request, Design Change	50, 484	SE-011	Contract End Item (CEI) Detail	
DM-021	Distribution Change Request	490		Specification (Prime Equipment) F	
DM-022	DRD Change Request	93	SE-012	Detail Specification Engineering Critical Component	206
MG-012 *	Request. Manufacturing Planning	21,500	SE-013	Contract End Item (CEI) Detail	342
MG-013 *	Request, Special Tool(s)	4.500		Specification (Identication Item)	
	Request, Subcontract Proposal (S/C RFP)	450	SE-014	Contract End Item (CEI) Detail Specification (Requirement Item)	14
SCHEDULI	ES (9)		SE-015	Specification, Part ( )	600
			SE-016	Specification, Material	200
	Schedule, Detail Assembly	850	SE-017	Specification, Process	50
	Schedule, Shop Loading	230	SE-018	Specification. Experiment and	20
	Schedule, Project Procurement	31		Planetary Scan Platform Interface	
	Schedule, Project Level (PERT)	137	SE-019	Document, Interface Control	10
	Schedule, Project Level (Milestone)	21	SE-020	Criteria, Structural Design	2
	Schedule, Task and Sub-Task Level (PERT)	137	SE-021	General Engineering Specification Magnetic Cleanliness	, 3
	Schedule, Task & Sub-Task Level (Milestone)	137	SE-022	General Engineering Specification Electromagnetic Compatibility	, 3
SC-006 *	Schedule, Detail PERT Fragnets	137	SE-023	General Engineering Specification Cleanliness	, 2
	Schedule, Work Package and Cost Account Level (Milestone)	277	SE-024	General Engineering Specification	Design 20
	ATIONS (30)		SE-025	General Engineering Specification and Evaluation (Materials, Parts,	
14TD 000	Service Marie Demandent	2	SE-026	Specification, Mock-ups	74
	Specification, Mission Dependent Equipment (MDE)	2	SE-027	Specification, Special Test Models	3
PQ-012	Specification, Bio-Assay Test	4	SE-028	List, Approved Materials	8
	Requirements		SE-029	List, Approved Parts	10
	Specification, Facilities Requirements, Planetary Quarantine Design	2	SE-030	List, Approved Processes	7
	Specification, General Engineering,	2	SE-031	List, Component Design Paramete	ers 3
	Planetary Quarantine	Z	TE-164	Specification, Software Performan	ce 40
	Specification, Special Test Equipment (STE), Component	421	TE-031	Specification, Special Test Equipment (STE) (System and Subs	45 ystem)
	Specification, System Performance Requirements	4	STANDAR	DS (1)	
	Specification, Subsystem Design Requirements	30	RA-014	Standard, Rework	4
SE-010	Contract End Item (CEI) Detail		SUBCONT	RACT (1)	
	Specification (Prime Equipment) Part I (Requirements)	128	PC-027	Subcontract	460

<sup>\*</sup> Key Informal Data

Figure 5-13. Data Item List (Sheet 4 of 4)

Of the 345 total data items. 52 (or approximately 15 percent) are key informal data items.

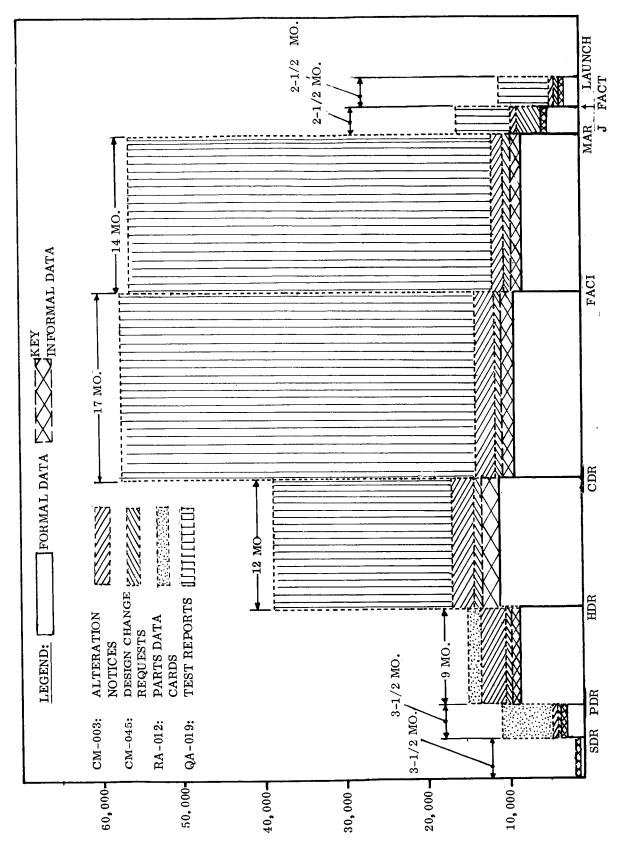
Technical and administrative proprietary data items prepared in response to the general provisions of the contract are not included in this list, but are itemized separately in Appendix J, which covers the Procurement and Contracting Functional Management Category. Data items shown on the General Provisions Data Item List have been included because they are specifically called out by NASA procurement regulations and are considered applicable to the Voyager spacecraft contractor. Those identified with an asterisk were identified by functional managers as necessary to perform their responsibilities prior to preparation of the General Provisions Data Item List and are also shown on the functional category data item lists.

Key references that formed the basis of generation of the data items were:

- 1. "Guidelines for the Voyager Spacecraft Contractor," Jet Propulsion Laboratory, MA002BB001-2A, November 12, 1965.
- 2. "Quality Program Provisions for Space System Contractors,"
  National Aeronautics and Space Administration, NPC 200-2, April 20, 1962.
- 3. "Reliability Program Provisions for Space System Contractors," National Aeronautics and Space Administration, NPC 250-1, July 30, 1963.
- 4. General Electric Company Management Plans, Voyager Phase IB Proposal, e.g., "Preliminary Quality Program Plan," General Electric Missile and Space Division, CII VC110VP011, 31 January 1966.

A summary chart that reflects the combined total of all the data items in the 14 Functional Management Categories has been prepared and is shown in Figure 5-14, Voyager Project Data Items Density Profile (Summary).

Analysis of the chart reveals a uniform buildup and decline of requirements for preparation of both formal and key informal data items. Since preparation requirements for certain data items (CM-003, Alteration Notices; CM-045, Design Change Requests; RA-012, Parts Data Cards; and QA-019, Test Reports) were considerably in excess of other items, they were plotted separately to show their individual effect. (DM-023, Internal PIR's is not shown on this chart.)



DATA ITEM AVERAGE PER MONTH

Figure 5-14. Voyager Project Data Items Density Profile (Summary)

A summary of baseline data requirements, derived from the frequency/quantity analyses and subsequently utilized in the Automatic Data Processing Plan (Section 6.3) is shown as Figure 5-15.

Following the formal data call, further analysis of the User Flow Diagrams and Automatic Data Processing Plan has indicated additional candidate data items, as shown in Figure 5-16. The Candidate Data Item List is not all-inclusive; rather, it is illustrative and has been included to show how new data items evolve as the subject is probed from additional perspectives.

#### 5.4 SUBCONTRACTOR DATA REQUIREMENTS STUDY

As indicated in Step 9 (Section 5.2.9), initial estimates of subcontractor level data requirements were made by GE managers for four types of first tier subcontractors (principal subcontractors; major subcontractors; key subcontractors/vendors; and other vendors) and for second and third tier suppliers. In order to further develop this estimate, however, it was decided to work directly with selected potential subcontractors.

Consequently, a presentation highlighting the interaction of the subcontractor with the Voyager Data Management System was prepared, and a series of visits was initiated to:

- a. Texas Instruments, Apparatus Division, Dallas, Texas
- b. Motorola Semi-Conductor Division, Phoenix, Arizona
- c. Rocket Research Corporation, Seattle, Washington
- d. Aerojet-General, Sacramento, California

These subcontractors were requested to review the data items that would be imposed upon them by the spacecraft system contractor and classify them as follows:

a. Similar or identical to those currently in use (old):

Group I - Data which is developed by persons whose services are covered by administrative overhead. (There is no direct charge to the customer for this service.)

PROJECT PARAMETERS	
Project Duration in Months (to Launch)	64
Spacecraft Contractor Personnel	2,000
Equivalent Number of Spacecraft	8
Equivalent Number of OSE Sets	2
COST AND SCHEDULE PARAMETERS	
Charge Numbers (Cost Account)	10,000
Task and Sub-task Milestones	75,000
Task and Sub-task PERT Events	5,000
HARDWARE PARAMETERS (PER VEHICLE)	
Spacecraft CEI and Engineering Critical Components	150
Spacecraft Subassemblies	2, 500
Spacecraft Pieceparts	100,000
OSE, AHSE, MDE, CEI and Engineering Critical Components	190
OSE, AHSE, MDE Subassemblies	2,000
OSE, AHSE, MDE Pieceparts	70,000
DRAWINGS AND SPECIFICATIONS	
Spacecraft Drawings	20,000
Spacecraft Drawing Revisions	40,000
Spacecraft Specifications	600
Spacecraft Specification Revisions	600
OSE, AHSE, MDE Drawings	16,000
OSE, AHSE, MDE Drawing Revisions	32,000
OSE, AHSE, MDE Specifications	800
OSE, AHSE, MDE Specification Revisions	800
CHANGE DOCUMENTS	
Spacecraft Engineering Change Proposals	900
Spacecraft Specification Change Notices	900
Spacecraft Change Notices	80,000
OSE, AHSE, MDE Engineering Change Proposals	1, 200
OSE, AHSE, MDE Specification Change Notices	1,200
OSE, AHSE, MDE Change Notices	65, 000
PROJECT DOCUMENTATION	
Selected Formal and Informal Data (Excluding Drawings,	225,000
Specifications and Related Documents)	

Figure 5-15. Baseline Data Requirements (From Contractor Automatic Data Processing Plan)

Data Item	Description
CHARTS	
*Chart, Manpower (MF)	Line chart displaying Project manpower plan by fiscal week.
*Chart, Organization (MF)	Block type chart showing organizational structure with concise functional descriptions.
DIRECTIVES *Request, Material (M/R) (PC)	Provides the means for requesting and, after approval, obtaining materials and/or services from outside sources; the M/R file provides a record of such requests/approvals.
TISTS	
*List, Bonded Stock (MG)	Shows what materials, parts, and components have passed all inspections and tests and have been impounded for authorized use when needed.
*List, Buy (PC)	Shows materials, parts, and components which evaluations provided for by the Make or Buy Plan currently indicate should be bought.
*List Make (MG)	Shows materials, parts and components which evaluations provided for by the Make or Buy Plan currently indicate should be made in-house.
List, Telemetry (SE)	Includes channels, sensors, equipment performance and other parameters which enable access to vehicle performance data and its translation to usable form while the vehicle is in flight.
MANUALS	
Manual, Engineering Standards (SE)	Establishes engineering standards to be used in the design, procurement, fabrication and testing of Voyager spacecraft hardware and in the preparation of Project software.
PLANS	
*Plan, Contamination Control (MG)	A plan for achieving and maintaining Voyager cleanliness.
Plan, Cost Reduction (MA)	Provides details of contractor's cost reduction program and indicates specific

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\*Plan, Make or Buy (MG)

\*Plan, Manufacturing Reliability (MG)

\*Plan, Master Financial (MF)

Plan, New Technology (PC)

Plan, Summary, Master Financial (MF)

# PROCEDURES

\*Procedure, Data Item Audit (DM)

### RECORDS

\*Record, Personnel Qualification Status (QA)

\*Report, Subcontractor Action Summary (PC)

Report, Subcontractor Value of Accomplishment (PC)

## REPORTS

\*Report, Cleanliness (MG)

\*Report, Reliability Audit (RA)

\*Report, Status, Test Equipment (TE), Special Test Equipment (STE), and Special Tools and Fixtures (SC)

materials, parts, and components should be bought and which made in-house. Covers the concepts, policies, and procedures used in determining which

A plan for achieving the objectives of NPC 250-1 in manufacturing.

cumulative actual and forecast costs versus value-of-work performed data. Provides a graphic comparison at all work breakdown structure levels of

Demonstrates how the contractor and major subcontractors will implement provisions of the new technology clause (NASA PR 9, 101. 4)

actual and forecast costs versus value-of-work performed data; shows number Provides a graphic comparison at the overall contractor level of acumulative of months funding available.

Details the steps taken in performing a data item audit.

Provides an updated file of personnel qualifications and training status.

Provides a weekly summary of subcontractor action item activities.

Shows value of work accomplished by subcontractors against an integrated base of cost, schedule and technical performance.

Summarizes cleanliness conditions of hardware and facilities.

Summarizes manufacturing performance from the standpoint of Reliability.

A weekly automatic data processing print-out showing status and whereabouts of contractual items. A supplement shows status of noncontractual items.

Figure 5-16. Candidate Data Items

<sup>\*</sup>Key Informal Data

Group II - Data which is developed in the normal course of doing business and the customer will accept the present format or form. (Producer gets paid for reproduction services only.)

#### b. New data items/new format:

Group III - Data which is developed in the normal course of doing business but the customer requires additional effort to obtain the desired form or format. (Producer gets paid to convert and/or amplify, prepare, and reproduce this data.)

Group IV - Data which would not be developed in the normal course of doing business. (Producer gets paid to develop, prepare, and reproduce this data.)

Group V - Unacceptable or not applicable.

Subcontractor responses to both classifications (i.e., contractor requirements imposed on subcontractors (C); and subcontractor internal requirements (S) are portrayed in Figure 5-17.

In addition, these subcontractors were requested to review the data item list for all items which they would impose on their second tier key suppliers. Based upon this review, the GE subcontract managers (and functional managers) subsequently revised the basic subcontractor level data item matrixes (reference Figure 5-5) which are included in Appendices A through K.

An analysis of subcontractor response follows: good correlation existed in the principal subcontractor category between the original and the revised Data Item List (234 of the previous 245 data items remain)... this tends to verify the basic validity of the original estimate. Good correlation also existed on the number of data items falling into the different cost group classifications between all four potential subcontractors queried. (See Figure 5-18).

Although the principal subcontractors and GE were in general agreement on data item requirements, almost half (47 percent) of the data items were new to the firms queried. This suggests that further refinement of the subcontractor level data item list may subsequently be desirable.

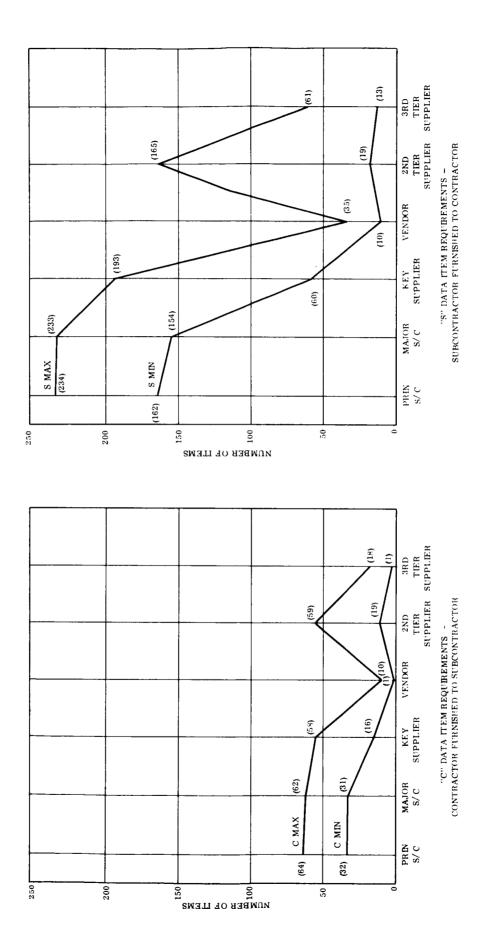


Figure 5-17. Subcontractor Level Data Requirements (Summary)

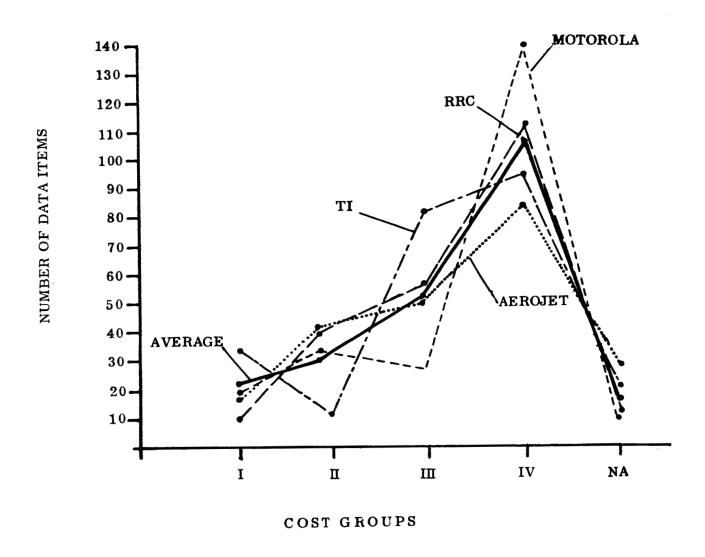


Figure 5-18. Principal Subcontractors

The quantity of key supplier data items (second tier subcontractors) increased significantly over the number estimated in the original Data Item List. (This indicates the need for additional review and potential creation of DRD's that delineate the portions of contractor and subcontractor data items that should be imposed on key suppliers.)

The computer and sequencer (an in-house developed subsystem) Data Item List diverges in specifics, but not in quantity, from the principal subcontractor list. This points out that although all subsystems do not have identical data items, a close correlation exists between the total requirements for both in-house and subcontracted data items.

#### SECTION 6

#### CONTRACTOR IMPLEMENTATION STUDIES - PHASE III

#### 6.1 INTRODUCTION

The following studies were prepared during this phase to determine how the contractor would use the data management system delineated in Phase I to process the data developed in Phase II:

- a. Information System Equipment Handbook and Microfilm Compendium
- b. Automatic Data Processing Plan
- c. Indentured Numbering System Study
- d. Data Cost Study

Summary descriptions of the contents of these reports follow.

#### 6.2 INFORMATION SYSTEM EQUIPMENT HANDBOOK AND MICROFILM COMPENDIUM

The Information System Equipment Handbook contains descriptions of the functional and performance characteristics of data processing and office equipment used in information systems work. Performance and cost trends are discussed for the classes of equipment described and typical applications are included.

The handbook was written to serve two purposes: First, it was intended as a tool for the information system designer to help him with preliminary system design and evaluation. Existing equipment capabilities and costs are made conveniently available so that proposes solutions to information system problems can be examined quickly from the standpoint of hardware capability and cost. Second, it was intended for use by the information system user as a guide to the capabilities and limitations of the equipment, thereby providing him with a better understanding of processing.

An effort was made in the handbook to identify the trends developing in various sectors of the equipment spectrum, to permit designing Voyager systems appropriate to the time period of their employment (1968-73).

Data is presented for the following classes of equipments used in information system work:

- a. Medium and large-scale computers
- b. Auxiliary data storage devices
- c. Special input/output equipment
- d. Unit record equipment
- e. Telecommunications equipment
- f. Reproduction and office copying equipment.

Each section contains a description of the equipment belonging to the class and the function it performs. Performance and cost data, such as that illustrated in Figures 6-1 and 6-2, are given, generally in the form of comparison tables. No evaluation of competing equipments has been attempted. Applications illustrative of the use to which a particular machine might be put are provided in a number of cases. In addition, a Microfilm Compendium identifying microfilm processes, systems, and equipment that could be used in the storage, retrieval, and dissemination of information by the document control centers concerned with Voyager data management was prepared.

#### 6.3 AUTOMATIC DATA PROCESSING PLAN

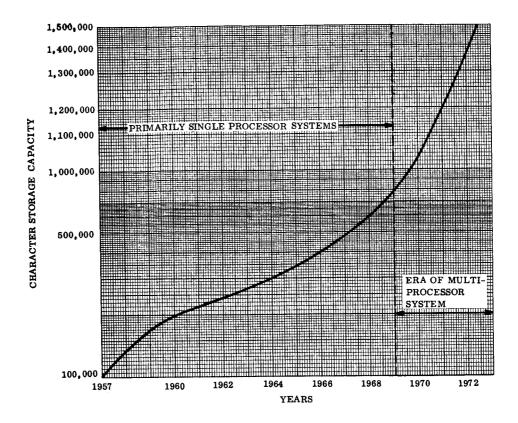
This report describes a plan for an integrated automatic data processing (ADP) system for the Voyager spacecraft project. This automatic data processing system is to be used by the spacecraft contractor in the acquisition, storage, processing, and transmission of data required for management and technical control and support of the development, production, and test of the Voyager spacecraft.

An ADP system is necessary for the following reasons: (1) criticality of schedule performance, (2) high spacecraft reliability demands, (3) length and continuity of the program, and (4) diverse locations and multiplicity of customer, prime contractor, and subcontractor interfaces.

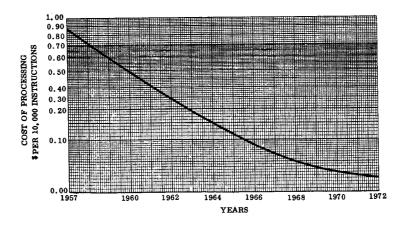
Table 3-5. Medium-Scale Computer Specifications

Manufacturer	Burroughs	CDC	CDC	GE	GE	Honeywell	Honeywell	IBM	IBM	RCA	808	Univac	Univac
Model/Type	9200	3200	3400	23.5	436	800	200 series 4200	360 series 40	360 series 50	Spectra 70 55	Sigms 7	491	492
Average system cost													
Monthly rental (\$1000)	83.0	16.0	24.0	13.1	15.6	25.0	22.3	14.6	24.0 .	13.6	17.0	16.1	17.8
Purchase price (1, 000, 000)	1.0	0.8	11.0	0.7	6.0	1.2	1.1	0.69	1.3	0.67	0.57	0.718	0.785
Central processor													
Cycle time (microseconds)	64	64 60	2.6	12	8.8	24.0	9.4	11.9	4.0	e :	9.0	4.	8.
Auto interrupt	×	×	×	×	×	×	×	×	×	×	×	×	×
Floating point	×	×	×	×	×	×	×	×	×	×	×	×	×
Memory protect	×				×		×	×	×	×	×	×	×
Indirect addressing	×				×	×	×				×		
Number of index registers		m	•	60	•	3	30	16	91	\$	91	-	-
Internal storage													
Capacity: Words (1000)	32 to 35	4 to 32 16 to 131	16 to 32 130 to 262	4 to 16 12 to 49	4 to 32 16+130	4 to 28	65 to 524 ch 65 to 524 ch	16 to 262 bytes 16 to 262 bytes	65 to 524 bytes 65 to 524 bytes	65 to 524 bytes 65 to 524 bytes	4 to 131 16 to 524	16 to 32 80 to 163	16 to 32 80 to 163
Access time (microseconds)	9	1.25	1.6	6.0	2.7	6.0	0.75/4 ch	, io	. 0.4	0.84/4 byten	1.2		<b>4</b> .8
Word length (Bits)	48-parity	24+parity	48+parity	18+sign + parity	24+parity	48+parity	8+parity	1 byte =	1 byte =	1 byte =	88	30	30
Other available storage and transfer rates	r rates												
Additional bulk core storage								×	×				
Drum	×	×			×			×	×	×		×	×
Disc	×	×		×	×	×	×	×	×	×	×		
Magnetic tape	×	×	×	×	×	×	×	*	×	×	×	×	×
Magnetic card					×					×			
Magnetic strip							×	×	×				
Input/output devices													
Typewriter consoles	×	×	×	×	×	×		×	×	×	×	×	×
Card readers (cpm)	800	1200	1200	900	006	650	800	1000	1000	1436	800	006	900
Card punches (cpm)	300	250	250	300	300	250	250	300	300	100	300	300	300
Printers (ch/l and lpm)	132/1040	132/1000	1000	120/1000	136/1200	006	950	132/1100	132/1100	160/1250	1000	822	922
Paper tape reader (ch/sec)	1000	1000	350	1000	200	1000	909	1000	1000	200	300	400	400
Paper tape punch (ch/sec)	100	110	110	110	110	110	110			100	120	110	110
Plotters		×	×	×	×		-						
Visual display							×	×	×	×			
Data communications													
Capability	×	×	×	×	×	×	×	×	×	×	×	×	×
Key: cpm = cards per minute; lpm = lines per minute; ch = characters; ch/1 = characters per line	- lines per min	vte; ch = cha	racters; ch/l	= characters	per line						1		

Figure 6-1. Excerpt from Information System Equipment Handbook



(a) Capacity Trend of On-line Storage



(b) Cost Trend of Processing

Figure 6-2. Cost Excerpt from Information System Equipment Handbook

Three conceptual approaches to ADP systems were considered: independent, centralized, and federated.

The independent and centralized approaches represent two extremes. The independent approach uses several independent functional systems, with the advantage of flexibility and the disadvantage of the absence of central coordination. The centralized approach uses one centralized integrated system, with the advantage of central coordination and the disadvantage of the lack of flexibility.

The federated approach is an intermediate one, with an optimal balance of the advantages and disadvantages of the independent and centralized approaches. This is the only one that simultaneously permits both the flexibility required in the developmental environment and the central coordination required for control of data to ensure accuracy and consistency.

The federated ADP system planned for use by the Voyager spacecraft contractor consists of seven functional information systems:

- a. <u>Project Control</u> Supports planning and control activities including costs, schedule, resource allocation, estimate and forecast data, subcontractor management and administrative reporting, and technical performances indexes.
- b. Engineering Development Provides a variety of data to engineering, management and customer personnel including on-line hardware design parameters, design and effectiveness optimization routines, and automated engineering graphics.
- c. Configuration Management Provides control of designed configuration data such as parts lists, drawing status and change notice status, and visibility of "as built" configuration.
- d. Purchasing and Material Control Supports the entire material procurement cycle from the consolidation of material requests through the withdrawal of material from stockrooms.
- e. <u>Fabrication</u>, <u>Assembly</u>, <u>and Test</u> Supports the contractor in-house production and test activities, including planning, production scheduling, and status reporting, shop loading, and labor cost accumulation.

- f. Test and Environmental History Accounting Provides an accounting of all equipment failures and tests, but is limited to ground test data at this time.
- g. <u>Document Management</u> Provides the means for monitoring the timely preparation of data in response to contractual obligations, document distribution control, and operation of the document retention center.

For each functional system, the following were considered: purpose and objectives, use of outputs, approach and general considerations, system particulars, loading estimates, equipment and manpower requirements, and implementation.

Figure 6-3 indicates a typical output information and documentation chart. Figure 6-4 illustrates a typical automatic data processing flow diagram.

For the overall federated ADP system, a number of computer and peripheral equipment systems were evaluated according to system hardware, computation load, availability, assignment, operating costs, and implementation requirements.

System hardware includes large-scale computer systems, medium-scale computer systems, remote input/output computers, remote-access, time-sharing computations, on-line file storage, unit-record and terminal equipment, and telecommunications channels.

Computation load, such as is shown in Figure 6-5, was determined according to base load and operating load. Availability was estimated with consideration of the scheduled work week, preventive-maintenance requirements, and malfunction downtime. Operating costs were estimated as were system-operating requirements. Implementation requirements reflected personnel and schedule requirements as indicated in Figure 6-6. The impelementation schedule is based on a contract award during first quarter of 1968 and a launch date of July 1973.

The federated ADP system was evaluated with respect to key system capabilities and the impact of the ADP system on the Voyager spacecraft program. Key system capabilities

Table 8-1. Output Information and Documentation, Test and Environmental History System

	Purpose	To provide the "open/closed" status of each failure report	To provide a tabulation of fallure reports in sequence of, and summarized by fallure code or organizations responsible for corrective action, within a hardware design or hardware type or CEI	To identify and provide selected results of each test affecting a specific hardware item. Also to provide the residual life of the specific hardware item.	Provides the overall test result history applicable to a specific hardware design. Also to provide the calculation of meantime-between-failures	To provide a summation of the test results and failure history applicable to each hardware item included in a specific assembly, including CEI	To provide, by audio response, a summation of the test results and failure history applicable to a specific hardware item
ut	By	Inspector, FARB	Inspector, FARB	Reliability Engineering	Tester/ Inspector Tester/ Inspector	Automatic Data Processing System Automatic Data Processing	Automatic Data Processing System Automatic Data Processing System
Input	Source	Failure Report	Fallure Report	Performance Criteria	Data Sheet Failure Report	Performance Data File Failure Data File	Performance Data File Failure Data File
Frequency	of Issue	Monthly	Monthly	Weekly Activity Reporting	Monthly	As required	As required
Process	Form	Batch Reporting	Batch Reporting	Batch Reporting	Batch Reporting	Remote Inquiry	Remote Inquiry
	User	Fallure Analysis Review Board and Quality Assurance Engineering	Failure Analysis Review Board and Quality Assurance Engineering	Design, Reliability, and Quality Assurance Engineering	Design, Reliability, and Quality Assurance Engineering	Design, Reliability, and Quality Assurance Engineering	Design, Rellability, and Quality Assurance Engineering
	Output	Fallure Status Report (QA-029)*	Failure Summary Reports (RA-006)	Hardware Test Profile Report	Test Summary Report	Configuration Experience Profile (Assembly)	Configuration Design, Reli Experience and Quality Profile Assurance (Hardware Item) Engineering
	Subsystem	Fallure Data		Performance Data		Configuration Experience	

\*Numbers shown in parentheses in the "Output" column indicate formal documents or key informal data, All other entries are contractor informal data,

Figure 6-3. Typical Output Information and Documentation Chart

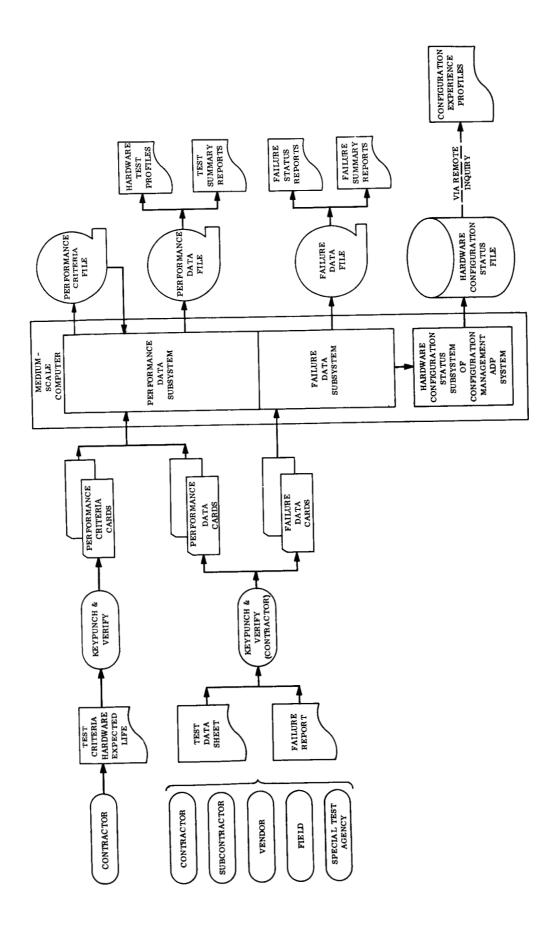


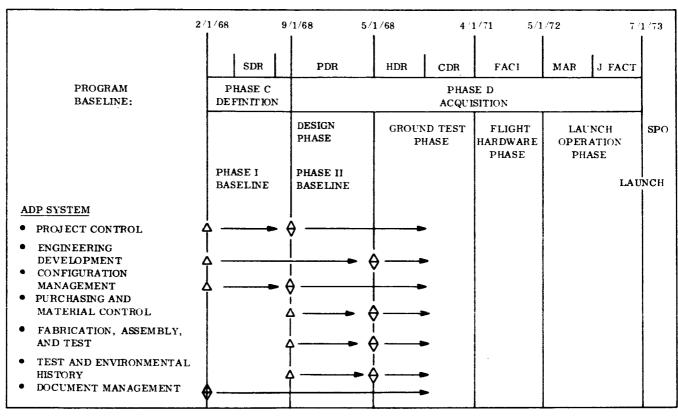
Figure 6-4. Typical ADP System Flow Diagram

Table 10-1. Equipment and Manpower Base Load Requirements

F		Yea	ır of Voya	Year of Voyager Contract	lot	
Kesource	н	2	3	4	5	Total
Large-Scale Batch Computers (hours)						
Project control	110	84	88	84	80	446
Engineering development	205	213	199	48	48	713
Configuration management	ı	ı	i	ı	1	ı
Purchasing and material control	ı	i	1	ı	ı	1
Fabrication, assembly, and test	1	1	ı	ı	1	ı
Test and environmental history	1		ı	1	ı	1
Document management	ı	ı	ı	ı	1	ı
Total	315	297	287	132	128	1,159
Medium-Scale Computers (hours)						
Project control	384	384	384	384	384	1,920
Engineering development	4.70	546	638	336	216	2,206
Configuration management	313	1,338	1,762	1,923	2, 706	8,042
Purchasing and material control (B)	380	495	450	415	155	1,895
Fabrication, assembly, and test	755	485	1,940	1,455	730	5, 365
Test and environmental history	100	009	006	200	100	2,200
Document management (B)	201	748	921	222	230	2,877
Total	2, 603	4, 596	6, 995	5, 790	4, 521	24, 505
Remote Batch Processing (hours)						
Project control	ı	ı	1	I	1	1
Engineering development	ı	ı	1	1	1	ı
Configuration management	1	,	ı	1	ı	ı
Purchasing and material control	1,420	1,860	1,690	1,590	582	7,112
Fabrication, assembly and Test	84	105	420	315	160	1,084
Test and environmental history	l	ì	ı	1	1	1

12, 800 10, 400	800	6, 247 27, 980 27, 400 5, 200 17, 600		3080 5750 18, 685 10, 620 8, 640 5, 440 20, 000
	<del></del>	12,800 10,400 6,247 27,980 27,400 5,200 17,600		3 18, 10, 8, 20, 72,
74.		2, 600 2, 325 2, 480 2, 200 1, 408	12,000 42,000 115,600 2,940 1,800 2,380 2,380	600 5,960 1,296 1,600
1, 905		2,800 1,300 1,554 6,100 6,100 4,752	13,000 42,000 60,900 7,650 3,600 9,180 324	600 1,000 3,325 2,340 2,592 1,469 5,400
2, 110		3, 000 1, 800 1, 238 6, 600 7, 300 1, 900 5, 632	14, 000 34, 000 35, 400 7, 650 4, 800 12, 580 384 108, 814	600 1,000 4,379 2,520 3,456 2,013 6,400
1,965		2, 400 2, 900 7, 250 6, 500 1, 300 4, 576	13,000 26,000 15,300 7,650 1,200 8,500 312	480 1,000 3,910 2,700 864 1,360 5,200
1,504		2,000 3,800 3,800 5,550 5,300 1,232	12, 000 18, 000 4, 830 6, 470 1, 360 1, 360 84	800 2,250 1,111 2,160 452 217 1,400 8,370
Total	Remote Access Time Sharing (hours measured at terminal)	Project control Engineering development Configuration management Purchasing and material control Fabrication, assembly, and test Test and environmental history Document management	On-Line Storage (1000 characters)  Project control Engineering development Configuration management Purchasing and material control Fabrication, assembly, and test Test and environmental history Document management	Input Labor Hours (keypunch)  Project control Engineering development Configuration management Purchasing and material control Fabrication, assembly and test Test and environmental history Document management Total

Figure 6-5. Equipment and Manpower Base Load Requirements Summary



#### LEGEND:

FULLY OPERATIONAL A PARTIALLY OPERATIONAL

#### **DEFINITIONS**

SDR = SYSTEM DESIGN REVIEW PDR = PRELIMINARY DESIGN REVIEW HDR = HARD DESIGN REVIEW CDR = CRITICAL DESIGN REVIEW

= FIRST ARTICLE CONFIGURATION INSPECTION FACI MAR

= MISSION ACCEPTANCE REVIEW

J FACT = JOINT FLIGHT ACCEPTANCE COMPOSITE TEST

Figure 6-6. Automatic Data Processing (ADP) System Implementation Schedule

include recovery from machine failures, adaptability to information flow between contractors, file protection, capability of performance within limits imposed by hardware, file-data auditing, and hardware performance cycles.

Modification and extension of the ADP system were considered. Areas of investigation included changes in system scope, data-handling requirements and data processing hardware; cost and performance trends in hardware and telecommunication; and system shutdown for project completion.

Particular attention was paid to the establishment of a design data base for use in the engineering development phase of the program (see Figure 6-7).

#### 6.4 DATA ITEM INDENTURED NUMBERING SYSTEM STUDY

The purpose of this study was to develop a unified numbering system that would relate hardware and software across all significant elements of the project and enable retrieval of documents and information concerning them. The following requirements were used as the basis for developing the numbering system:

- a. Traceability between project activities and hardware must be maintained.
- b. Traceability would include both formal and informal data items
- c. The capability must exist for determining the data items composing or related to project functions, work packages, organizational outputs, or project phase
- d. The capability must exist for document retrieval against request by document identification number, part number, project function, work package, and kind of document.

The following actions based on these requirements were taken:

- a. Analysis of possible kinds of requests was made
- b. Analysis of possible kinds of responses was made
- c. The Data Item List was reviewed to determine kinds of documents to be considered

Subsystem	Output
Automatic Cross-Section Layout	Cross-sectional view drawings of completed spacecraft and its components
Mechanized Drafting	Mechanically produced engineering drawings, schematics, flow diagrams, and layout drawings
Energy Balance	Definition of power load requirements for each component by mission phase and power type
Flight Sequency of Events and Power Profile	Definition of mission events, time of event, command source and definitions, and power requirements by event and mission phase
Link Calculation	Definition of telemetry-data requirements for each phase of mission
Telemetry List	List of all telemetered data points and rates, including variable to be sampled, units, sampling rate, and data mode
Optimum Parts Selection	Selection of parts most suitable for a specified design application
Parts History of Reliability	Performance history, under varying environmental and functional conditions, for predetermined part types or criticality levels in hardware system
Qualification Status	Dynamic record of qualification status of components and other parts used in hardware system
System Reliability Analysis	System-level configuration definitions and reliability predictions for specified levels of systems and hardware
Reliability Assessment and Appraisal	Measurement and control data useful for reliability and maintainability surveillance of specified levels of systems and hardware
Structural/Dynamics Analysis	Analysis of structural design integrity, including dynamics and stress analysis, of hardware system
Thermal Analysis	Thermal maps for analysis of thermal design integrity, including thermal balance and control of hardware system

Figure 6-7. Outputs of Engineering Development Subsystem

- d. Document numbering structuring patterns were reviewed and choices made
- e. Work breakdown structure patterns were reviewed and choices made
- f. A significant document coding was developed
- g. Existing numbering systems used for retrieval were reviewed.

The recommended numbering system is a series of numbers and alpha codes constructed in a manner that enable formal and key informal data items to be identified and retrieved. The document identification number (DIN) assigned by the preparer and marked on the data item is the basis by which it is identified, filed and retrieved. In addition, the data item marking will include for:

#### a. Formal data items:

- 1. Functional management category code
- 2. DRD number
- 3. Imposers code
- 4. Response sequence number
- 5. Responders code.

#### b. Informal data items:

- 1. Functional management category
- 2. Work Breakdown Structure (WBS) number
- 3. Preparing organization code.

The series of numbers and codes also provides the capability of identification and retrieval of data items, when requested, against such subjects as:

a. Work Breakdown Structure (WBS) - which includes project, project phase, system/task, subsystem/sub-task and project activities.

- b. Type and kind of data item which allows identification and retrieval of groups of the same type/kind of data items. When requested in conjunction with the WBS segregater, those related to a specific subtask/task/function.
- c. Preparing organization which allows identification and retrieval of data items prepared by a specified organization element regardless of function or work task association.
- d. Hardware identification which establishes by identification of part numbers and their defining data items the relationship of hardware to specified functions and work packages.
- e. Contractual response which includes the identification of the Data Requirements List (DRL) line item and its associated Data Requirements Description (DRD) against which the response is made.

# 6.5 DATA COST STUDY

This study was conducted to develop the following contractor-level techniques for estimating monitoring the cost of data produced by a contractor for the Voyager Project:

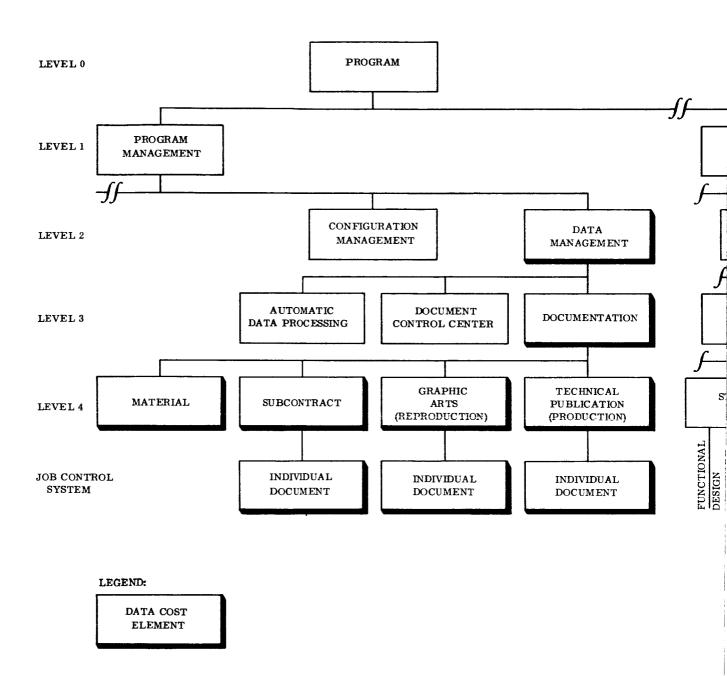
- a. Preparation of estimates of the price of data items on the Contractor Data Requirements List (DD Form 1423)
- b. Accumulation, monitoring, and control of the overall costs of formal and informal data
- c. Accumulation, monitoring, and control of the individual cost of selected formal and informal data items.

The basic approach recommended was that all data activities would be organized in a contractor Work Breakdown Structure similar to that shown in Figure 6-8. This is proposed as a five-level breakdown, which is assumed as a minimum for the Voyager Project. Three principles are involved:

a. The generation and preparation of data for each formal data item would be included, either as a separate work package or as a specified subtask in a larger work package. For example, preparation of a group of technical manuals, meeting the criteria for a separate work package would be identified as a separate work package; preparation of a single report, not meeting the criteria for a separate work package, would be identified as part of a larger work package for which it would be a logical output.

- b. The production and reproduction of all contractor-generated data items would be included in a single work package. An additional level of breakdown is required for this work package to account for individual data items. This is the job control system referenced in Figure 6-8.
- c. Other data activities related to the overall performance of the data management function would be grouped and included as separate work packages, as desired, for effective management.

Data item cost and price estimates normally would include only production and reproduction costs. Generation and preparation costs would be included only when an integrated data activity can be established as a separate work package.



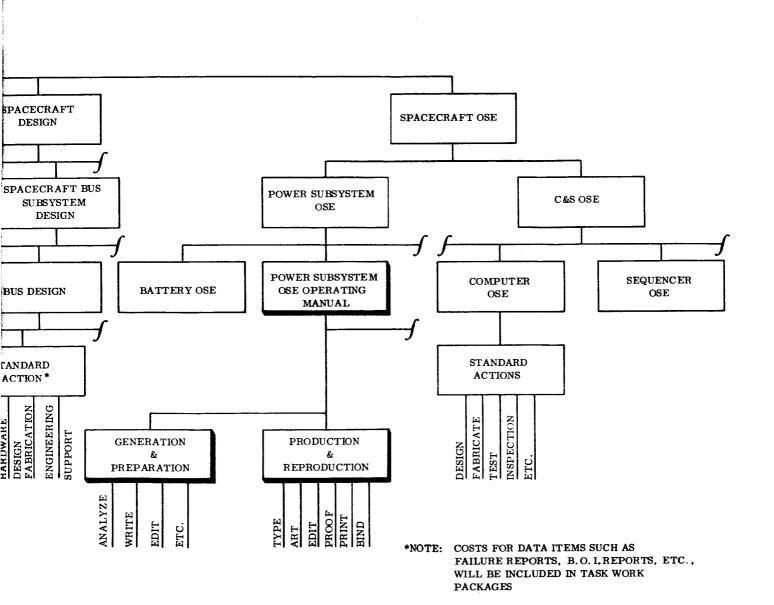


Figure 6-8. Illustrative Work Breakdown Structure for Data Cost Accumulation

#### SECTION 7

#### CONTRACTOR MANAGEMENT INFORMATION STUDY - PHASE IV

# 7.1 INTRODUCTION

The Voyager Project has several fundamental requirements that demand particularly tight control of the project. Launch window constraints make performance within planned schedules most critical. The number and geographic dispersion of subcontractor and customer offices, of associate contractor and contractor locations require a complex multipath communications network. A large amount of data is generated. The major project control task therefore, is the accumulation, selection, calculation, and analysis in response to the large volume of data and recommendation and follow-up to assure action.

The critical question is finding a means to communicate to program management the vital project control data needed, the analysis and basic conclusions to be drawn from the data, alternative courses of action and the action recommendations and follow-up.

The development of management information data requirements and flow channels was conducted through a series of related activities, as indicated below:

- a. <u>Formal Data Requirements</u> These include the Data Item Matrices, the Data Requirement Descriptions, and the User Flow Diagrams that are included in Appendix G.
- b. Automatic Data Processing System for Project Control Development of an automatic data processing system to handle management data is included in the Automatic Data Processing Plan and summarized in Section 7. 2.
- c. Technical Performance Monitoring Study An approach toward the monitoring of technical performance for the Voyager Project has been developed and issued in a technical report. This approach is summarized in Section 7.3.
- d. <u>Project Control Room Study</u> A Project Control Room Study has been conducted and described in a technical report that is summarized in Section 7.4.

# 7.2 AUTOMATIC DATA PROCESSING SYSTEM FOR PROJECT CONTROL

The subsystems that make up the automatic data processing system for project control have six broad aims:

- a. To establish, record, and maintain plans for financial, schedule, and resource (i.e., manpower and material) plans
- b. To provide a method of updating those plans and for recording and measuring actual performance against them
- c. To facilitate projections and forecasts of performance based on the analysis of actual versus planned performance
- d. To generate resource support information such as personnel lists and organization charts
- e. To provide a method of producing the various reports needed to satisfy customer data requirements, subcontract management needs, and internal management and functional use
- f. To provide total visibility and downward traceability to the Program Manager and the customer, including the deviations from plan, the trends, and/or predictions which represent problem areas (current and/or future) that require his attention due to the level of decision and/or customer involvement.

To accomplish this, seven subsystems have been identified in the automatic data processing system for project control.

#### 7.2.1 COST AND SCHEDULE SUBSYSTEM

Project control uses this subsystem to determine project costs, budgets, schedules, resource utilization, and projections. It determines project status in terms of "Value of Accomplishment," technical progress, and cost expenditures. ("Value of Accomplishment" is a calculated index that establishes a dollar equivalence for technical accomplishment as measured by the number of milestones completed.) Further, it identifies where management action needs to be taken. The subsystem provides many of the financial and schedule reports required internally and by the customer. At any time the file can be remotely interrogated for financial-schedule data.

#### 7.2.2 OPERATIONS ANALYSIS SUBSYSTEM

This subsystem gives project control access to status information contained in the other systems of the Automatic Data Processing Plan. This is a real-time subsystem which provides the Project Control Room with the capability to gather data of particular interest, to ascertain its significance to project performance, and to initiate action based on the analysis of the data. Use of this subsystem is on an "as-needed" basis. It is employed by all levels of management. Critical milestone and action item status are automatically annotated by the subsystem.

#### 7.2.3 CONTRACT/ACTION ITEM SUBSYSTEM

This subsystem provides a means of collecting total project external contact information and action item requirements and status. The subsystem automatically prints out daily action item lists at the responsible operational remote terminal and demands from them current updating of action item status. Project control is made aware of the status of the critical and dormant action items automatically.

#### 7.2.4 FACILITIES SUBSYSTEM

This subsystem provides project control with project level information relative to space requirements, equipment needs, and associated activities.

#### 7.2.5 SUBCONTRACT PROCUREMENT SUBSYSTEM

Subcontract management uses this subsystem to help control subcontractor activity. The information utilized is held in the Cost and Schedule Subsystem and the Contact/Action Item Subsystem as an integral part of the total project status. Subcontract procurement status is extracted from those systems as required. Data on subcontractor costs, schedules, and action items is normally received monthly in the form of punched cards or magnetic tape. However, provisions are made in this subsystem to input data by remote terminals. Both critical subcontractor milestone and action item status are maintained in this manner.

#### 7. 2.6 RESOURCE SUPPORT SUBSYSTEM

This subsystem generates administrative support data such as personnel lists, telephone directories, organization charts, and similar items.

#### 7.2.7 PROJECT CONTROL ROOM SUBSYSTEM

The Project Control Room Subsystem provides uniform data for baseline analyses, displays, and reports for direct use by project management, project control, functional management and customer personnel.

Project control personnel are provided with timely and accurate information that is made available through a variety of techniques, including microfilm projectors, automatic graph preparation, and audio-computer response. Cathode-ray tubes and teletype terminals enable project control personnel to have access to computer data banks and to perform analyses, simulations and tradeoff studies, as appropriate.

A summary of the output information of the Project Control Room Subsystem is presented in Figure 7-1.

## 7.3 TECHNICAL PERFORMANCE MONITORING STUDY

This report presents an approach to provide "monitoring" of technical performance for the Voyager Project.

In the context of this study, "monitoring" is considered to involve analysis by project management of available data to determine:

- a. Conformance with established technical requirements
- b. Required action to solve indicated problems and prevent potential problems.

Engineering approaches to assure design adequacy and management approaches to assure application of long-life spacecraft project practices are not included within the scope of this study.

The approach recommended for Voyager is to incorporate three essentially complementary viewpoints to establish a realistic Technical Performance Monitoring System.

Table 3-2. Output Information and Documentation, and Project Control System

			Process	Frequency	Input		
Subsystem	Output	User	Form	of Issue	Source	By	Purpose
Cost and Schedule	Project Level Report (SC008)*	Customer and Project Control	Batch Reporting	Biweekly	Operation Schedules	Project Engineers	To provide status of PERT activities at project level
	Task and Sub- task Report (SC010)	Project Control	Batch	Biweekly	Operation	Project	To provide status of PERT at task and subtask level
····	Detail Fragnet Status (SC012)	Project Control and Operations	Batch Reporting	Biweekly	Operation Schedules	Project Engineers	To provide status of PERT at component level
	Project Level Schedule (SC002)	Customer and Project Control	Batch Reporting	Biweekly	Operation Schedules	Project Engineers	Network showing key mile- stones - for planning purposes
	Task and Sub- task Schechile (SC004)	Project Control	Batch Reporting	Biweekly	Operation Schedules	Project Engineers	To provide detail of interfaces with customer
	Detail Fragnet Schedule (SC006)	Project Control and Operation	Batch Reporting	Biweekly	Operation Schedules	Project Engineers	To provide details of interre- lationship of activities neces- sary to complete task
	PERT Net- work graphs	Project Control	Batch Reporting	Biweekly	Operation Schedules	Project Engineers	To provide graphic portrayal of networks at task level
	Resource Pro- files	Project Control and Operation	Batch Reporting	Monthly	Resource Estimates	Project Engineers	To provide resource profiles by shoporder, performing organization, resource type
	Staffing Pro- files	Project Control and Operation	Batch Reporting	Monthly	Resource Estimates	Project Engineers	To provide smoothed man-load by project, task, and operation
	Applied Time Profiles	Project Control and Operation	Batch Reporting	Monthly	Resource Estimates	Project Engineers	To provide applied time plan by organization and task
	Overtime Profiles	Project Control and Operation	Batch Reporting	Monthly	Resource Estimates	Project Engineers	To provide overtime activity plan by organization and task
	UPAL Forecasts	Project Control and Operation	Batch Reporting	Monthly	Resource Estimates	Project Engineers	To provide forecast of unapplied, potentially applied labor
	Total Man- power Required	Project Control and Operation	Batch Reporting	Monthly	Resource Estimates	Project Engineers	To provide total manpower requirements, including support staff
	Total Resource Utilization	Project Control and Operation	Batch Reporting	Monthly	Resource Estimates	Project Engineers	To provide total resource utilization estimates and predictions
	Shop Order Protection	Project Control and Cost	Batch Reporting	Monthly	Resource Estimates	Project Engineers	Optimized resource plan by shop order - ready to be costed

To provide funding documentation. and authorization at various levels	Report showing labor and material cost estimate by S.O., task, operation and project	Report which adds overhead adders to direct costs	Report which adds G&A adders to direct costs and overhead	To provide estimates of cost at completion by S.O., task, project based on ITD estimates	To show manpower utilization by S.O., organization, task, and project	To show cost expenditures at summary and detail level by S.O., organization, test and project	533 Report of Contract Costs	To provide internal financial performance information	Utilization reports for customer	Report of contract status showing total funds and CCN status	Report of overtime activity by S.O., organization, task and project	Report of vouchered hours charged by S.O., organization
Project Engineers	Project Engineers	Project Engineers	Project Engineers	Project Engineers	Finance	Finance	Finance	Finance	Finance	Finance	Finance	Finance
Resource Estimates	Resource Estimates	Resource Estimates	Resource Estimates	Resource Estimates	Cost Accumu- lation	Cost Accumu- lation	Cost Accumu- lation	Cost Accumu- lation	Cost Accumu- lation	Cost Accumu- lation	Cost Accumu- lation	Cost Accumu- lation
Monthly	Monthly	Monthly	Monthly	WeekJy	Weekly	Weekly	Monthly	Monthly	Monthly	Monthly	Monthly	Weekly
Batch Reporting	Batch Reporting	Batch Reporting	Batch Reporting	Batch Reporting	Batch Reporting	Batch Reporting	Batch Reporting	Batch Reporting	Batch Reporting	Batch Reporting	Batch Reporting	Batch Reporting
Project Control Finance Operation	Project Control and Cost Estimating	Project Control and Cost Estimating	Project Control and Cost Estimating	Project Control and Operation	Project Control and Operations	Project Control Operations	Customer	Customer- Project Control	Customer	Project Control Customer	Project Control Customer	Project Control Operations
Project Funding Instructions (MA 002)	Direct Cost Estimates	Direct Cost through Overhead Estimates	Direct Cost through G&A Estimates	Cost at completion reports	Mampower Utili- zation Reports	Cost Expendi- ture Reports	Contractor Financial Menagement Report (MF002)	Project Finan- cial Perform- ance Report (MF005)	Manpower Report (MF006)	Contract Status Report (PC002)	Overtime Report (MF003)	Vouchered Hours Report
											Cost and Schedule	
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THE RING Project	Internal report of status showing planned, actual and revised completion date	Report on status of key milestones	Report on task and subtask level milestone status	Report on milestone status at S.O. level	Bar chart of key system and interface milestones	To provide details of customer interface milestones	To provide details of internal milestones	Special purpose schedules, e.g., enginearing releases, procurement, tests, etc.	Sunmary report at task/sub- task level	Internal detail report at work package and cost account levels	Report showing VA calculations which exceed control criteria.
Section (1997) - Marketina Ario (1997)	Project Engi- neering and Operation Management	Project Engi- neering and Operation	Project Engineering and Operation Management	Project Engi- neering and Operation Management	Project Engineering and Operation	Project Engi- neering and Operation Management	Project Engi- neering and Operation Management	Project Engi- neering and Operation Management	Project Engi- neering and Finance	Project Englane neering and Finance	Project Engineering and Finance
	Project Schedules	Project Schedules	Project Schedules	Project Schedules	Project Schedules	Project Schedules	Project Schedules	Project Schedules	PERT Schedules, Cost Expenditures	PERT Sche- dules, Cost Expenditures	PERT Schedules, Cost Expenditures
	Weekly	Weekly	Weekly	Biweekly	Quarterly	Biweekly	Weekly	Weekly	Monthly	Weekly	Weekly
	Batch Reporting	Batch Reporting	Batch Reporting	Batch Reporting	Batch Reporting	Batch Reporting	Batch Reporting	Batch Reporting	Batch Reporting	Batch Reporting	Batch Reporting
	Project Control and Cost Estimating	Cost and Project Control	Project Control and Operation	Operations	Customer and Project Con- trol	Project Control	Project Control and Cost Operation	Operations	Customer and Project Control	Project Control Operation	Project Control Operation
(MF'004)	Milestone Status Report	Project Level Reports (SC009)	Task and Sub- task Report (SC011)	Work Package and Cost Ac- count Schedule	Project Level Schedule (SC 003)	Task and Subtask Level Schedules (SC005)	Work Package and Cost Ac- count Schedule (SC007)	Special Schedule Printout (SC014)	Schedule/Cost Coupling Sum- mary Report (MA022)	Schedule/Cost Coupling Re- port (MA023)	Out of Control Report
		·									

FROUTING	T GE FUTDISHED	Project Cost	_l	MODIFIELLY	потмина	Char sevon	7
	Property Status		Reporting		Records	Administrator	ing location, condition, person responsible, etc.
	Government Furnished Property Status Report (PC007)	Project Control and Customer	Batch Reporting	Monthly	Operation Records	Operation Administrator	Report on Government Furnished Property showing location, condition, person responsible, etc.
	Space Requirement Report	Project Control	Batch Reporting	Monthly	Operations Records	Operation Administrator	Report showing accumulation of project space requirements
	Equipment Requirement	Project Control	Batch Reporting	Monthly	Operation Records	Operation Administrator	Report showing accumulation of project equipment requirements
	Resource Requirement Availability Report (MA 020)	Customer and Project Control	Batch Reporting	Monthly	Operation Records	Operation Administrator	Report showing resource requirements versus availability
	Major Facility Schedules	Project Control	Batch Reporting	Monthly	Division Facility Schedule	Facility Management	To integrate major facility schedules based on PERT require- ments
Contact/Action Item	Contact Status	Project Control	Remote Inquiry	As required	Operation Records and Schedules	Operation Management and Review Boards	To provide real-time remote access to Contact Status Information
	Priority Action Item List (MA005)	Customer Project Control	Remote Inquiry	As required	Operation Records and Schedules	Operation Management and Review Boards	Lists GE/Customer priority action thems
Contact/Action Item	Action Item List (MA006)	Project Control Operation	Remote Inquiry	Weekly	Operation Records and Schedules	Operation Management and Review Boards	To provide details about action items required to meet subtask milestones
	Action Summary (MA021)	Project Control	Remote Inquiry	Weekly	Operation Records and Schedules	Operation Management and Review Boards	Report showing weeks activity- opened, closed, action, person responsible, etc.
	Action Item Tabulation	Operation	Remote Inquiry	Daily	Operation Records and Schedules	Operation Management and Review Boards	To provide daily identification of action items at responsible location
Resource	Interdepartment Charge Reports	Project Control Operation	Batch Reporting	Weekly	Accounting	Cost Accounting	Report shows interdepartment charges by organization, responsibilities, and key people
	Organization	Project Control	Batch	Monthly	Project Plan	Project Manage-	To provide internal organization

Project Control Batch Monthly Resource Project Control Operation Reporting Monthly Plan  Project Control Batch Monthly Plan  Project Control Batch Monthly Subcontract Subcontract Subcontract  Management and Reporting Monthly Subcontract Subcontract  Subcontract Batch Monthly Subcontract Subcontract  Management and Reporting Monthly Subcontract Subcontract  Troject Control Batch Monthly Subcontract Subcontract  Management and Reporting Monthly Subcontract  Troject Control Batch Monthly Subcontract  Management Management Subcontractor Subcontractor  Management Management Subcontractor Subcontractor  Management Subcontractor Subcontractor Subcontractor  Management Management Monthly Subcontractor Subcontractor  Management Management Monthly Subcontractor Subcontractor  Management Management Management Reporting Monthly Subcontractor Subcontractor  Management Management Management Reporting Subcontractor Subcontractor  Management Management Management Reporting Monthly Subcontractor Subcontractor  Management Management Reporting Monthly Subcontractor Subcontractor  Management Reporting Monthly Subcontractor Subcontractor  Management Reporting Monthly Subcontractor Subcontractor  Management Reporting Monthly Subcontractor Subcontractor  Management Reporting Monthly Subcontractor Subcontractor  Management Reporting Monthly Subcontractor Subcontractor  Management Reporting Monthly Subcontractor Subcontractor  Management Reporting Monthly Subcontractor Subcontractor  Management Reporting Management Reporting Subcontractor  Management Reporting Management Reporting Subcontractor  Management Reporting Monthly Subcontractor  Management Reporting Monthly Subcontractor  Management Reporting Monthly Subcontractor  Management Reporting Monthly Subcontractor  Management Reporting Monthly Subcontractor  Management Reporting Monthly Monthly Subcontractor  Management Reporting Monthly Monthly Subcontractor  Management Reporting Monthly Monthly Subcontractor  Management Reporting Monthly Monthly Subcontractor  Management Reporting										
Lists	information	Internal personnel lists by organizations, alpha lists, etc.	Directory of people indicating phone numbers, location, and functional responsibility	To provide financial analysis of subcontractor actual versus estimated costs	Report of subcontractor activity by subcontractor, task, and organization	To show value of accomplishment for subcontractor activity	To provide efficiency rating for imputs to Material Control System	To provide daily identification of subcontractor action item at his location	To provide weekly summaries of subcontractor action item activity	Report to subcontractor of his action item activity
Lists Pergennel Lists Project Control Batch Monthly Telephone and Project Control Space Direc- Subcontract Control Subcontract Management Monthly Mo	ment	Project Control	Project Control	Subcontractor Submittal	Subcontractor Submittal	Subcontractor Submittal	Submontractor Subm ##a1	Subcontractor Submittal	Submittal	Subcontractor Submittal
Lists  Pergennel Project Control Batch Lists Operation Project Control Batch Space Direc- Operation Reporting tory Subcontract/ Project Control Batch Subcontract Management Management Management Management Batch Management Management Batch Management Management Batch Management Management Batch Management Management and Subcontract Subcontract Subcontract Subcontract Subcontract Accomplish- Management Management Management Management Batch Activity Management Management Batch Management Management Batch Management Management Management Management Management Management Management Management Management Subcontractor Material Batch Activity Reports  Subcontractor Material Batch Management Management Batch Batch Management Batch Batch Management Batch Batch Management Batch Batch Subcontractor Subcontractor Batch Batch Subcontractor Subcontractor Batch Batch Subcontractor Subcontractor Batch Batch Subcontractor Subcontractor Batch Batch Subcontractor Subcontractor Batch Batch Subcontractor Subcontra		Resource Plan	Resource Plan	Subcontract Schedule and Expenditure Records	Subcontract Schedule and Expenditure Records	Subcontract Schedule and Expenditure Records	Subcontract Schedule and Expenditure Records	Subcontractor A/I Status Reports	Subcontractor A/I Status Reports	Subcontractor A/I Status Reports
Lists  Perponnel Project Control Lists  Telephone and Project Control Space Directory Subcontract/ Project Control Vendor Expenditure Management Analysis Report (PC021) Subcontract Management Subcontract Management Reports Subcontract Accomplish- Management Management Management Subcontractor Accomplish- Management Material Activity Subcontractor Subcontractor Action Items Subcontractor Action Subcontractor Subcontractor Action Subcontractor Subcontractor Action Subcontractor Action Subcontractor Subcontractor Subcontractor Action Subcontractor		Monthly	Monthly	Monthly	Monthly	Monthly	Monthly	Daily	Weekly	Monthly
Lists  Personnel Project Control Lists  Personnel Project Control Space Direc-Operation tory Subcontract/ Project Control Vendor Expenditure Management and Subcontract Report (PC021) Subcontract Management and Subcontract Report Reports Subcontractor Project Control Reports Subcontractor Management Management Subcontractor Value of and Subcontract Activity Reports Subcontractor Gontrol Reports Subcontractor Subcontractor Subcontractor Reports Subcontractor	Smrroden.	Batch Reporting	Batch Reporting	Batch Reporting	Batch Reporting	Batch Reporting	Batch Reporting	Batch Reporting	Batch Reporting	Batch Reporting
		Project Control Operation	Project Control Operation	Project Control and Subcontract Management	Subcontract Management and Project Control	Project Control and Subcontract Management	Material Control		Contractor and Subcontractor Management	Subcontractor
Subcontract Procurement	Cuarts and Lists	Pergonnel Lists	Telephone and Space Direc- tory	Subcontract/ Vendor Expenditure Analysis Report (PC021)	Subcontract Management Sun mary Reports	Subcontractor Value of Accomplish- ment Report	Subcontractor Activity Reports	Subcontractor Action Items	Subcontractor Action Summary Reports	Subcontractor Summary Report
				Subcontract Procurement						

Figure 7-1. Project Control from ADP

\*Numbers shown in parentheses in the "Output" column indicate formal documents or key informal data, All other entries are contractor informal data.

The viewpoint of technical management, reinforced as required by external experts, is obtained through the Design Review mechanism at discrete points.

The viewpoint of the Cognizant (or Lead) Engineer is obtained through the Technical Adequacy Report at regular (bi-weekly) periods.

The viewpoint of the performing functional organizations is obtained through their regular assessment of technical status by reporting milestones completed (or percent of completion) into a Schedule-Cost Coupling System.

The recommended system, summarized below, is consistent with existing and planned management systems for Voyager, and is composed of three major elements, described in the following paragraphs, which are all utilized throughout the analysis, development, test, and operational phases of the program.

#### 7.3.1 TECHNICAL ADEQUACY SYSTEM

A Technical Adequacy System, which provides for assessment by the cognizant engineer of status and trend with respect to selected system and subsystem parameters would be implemented as follows:

- a. By negotiation (between the customer system office and the contractor) critical system and subsystem parameters would be selected for reporting.
- b. System and subsystem engineers would determine probabilistic specification or allocation requirements for the selected parameters.
- c. System and subsystem engineers would report technical status with respect to these parameters on a standard form at regular (bi-weekly) intervals.
- d. Contractor management would analyze these reports and forward them, together with their analysis, to the system office.

A detailed description of this system, including potential subsystems parameters, reporting format, and a statistical technique for status assessment is presented in the report.

#### 7.3.2 DESIGN REVIEW DATA SYSTEM

A Design Review Data System would provide management with information concerning the technical design at discrete time periods. Inasmuch as Design Reviews are a proven technique, further development during this study was concentrated upon the data requirements and data flow associated with these reviews.

The data requirements and flow for major project reviews and typical intermediate-level reviews are presented in the report. Figure 7-2 represents an excerpt from the report showing a portion of the Data Package for the Preliminary design review.

#### 7.3.3 SCHEDULE-COST COUPLING SYSTEM

A Schedule-Cost Coupling System would provide management with real-time assessment of the relation between technical status and schedules and costs.

During the early phase of this study, an analysis was conducted of Schedule/Cost Coupling Systems and their potential application to Voyager. (Schedule/Cost Coupling Systems are techniques for determining "real" overrun/underrun status by comparing actual value of work performed with the planned cost for performing that work.)

Because of the obvious relationship of schedule/cost coupling to technical performance monitoring (technical problems invariably translate into schedule and cost problems) further activity during this study was concentrated upon identifying means to enhance their effectiveness in highlighting technical problems.

As a result of this study, it was determined that the addition of the following features would make a schedule/cost coupling system a more effective technical performance monitoring tool:

- a. Direct communication both input and feedback between the technical performer and the "system"
- b. Selection and highlighting of milestones with technical significance

```
Preliminary Design Review (PDR) marks the completion of all requirements and performance
specifications (Part I of the CEI Specifications)
              Plan, System Development
  SE 001
  SE 002
              Plan, Interface Integration
  SE 003
              Plan, Subsystem Development
              Plan, Magnetic Cleanliness Control
  SE 004
              Plan, Electromagnetic Compatibility Control
  SE 005
  SE 006
              Plan. Cleanliness Control
  SE 007
              Plan, Mass Properties Control
              Specification, System Performance/Design Requirements
  SE 008
  SE 009
              Specification Subsystem Design Requirements
  SE 010
              Contract End Item (CEI) Detail Specification (Prime Equipment)
              Part I (Requirements)
              Specification, Part
  SE 015
  SE 016
              Specification, Material
  SE 017
              Specification, Process
  SE 019
              Document, Interface Control
  SE 021
              General Engineering Specification, Magnetic Cleanliness
              General Engineering Specification, Electromagnetic Compatibility
  SE 022
  SE 023
              General Engineering Specification, Cleanliness
  SE 024
              General Engineering Specification, Design
  SE 026
              Specification, Mockups
  SE 028
              List, Approved Materials
  SE 029
              List, Approved Parts
  SE 030
              List, Approved Processes
  SE 033
              Report, System Analysis, General
  SE 034
              Report, System Analysis, Trajectories and Orbit
  SE 035
              Report, System Analysis, Magnetic Characteristics
              Report, Sequence of Events
  SE 036
  SE 037
              Report, Trade Studies
  SE 038
              Report, System Analysis, Reliabilities
  SE 042
              Report, Thermal Analysis
              Report, Component Design
  SE 046
              Report, Subsystem Design
   SE 047
   SE 052
              Report, Power Profile
              Drawings (Category A) for Design Evaluation
  SE 056
              Drawings (Category B) for Interface Control
   SE 057
  TE 001
              Plan. Integrated Test
  TE 024
              Minutes. Integrated Test Board
              Manual, Test Facilities Description and Capabilities
  TE 025
  TE 027
              Logbook, Test
              Specification, Special Test Equipment (STE) (System and Subsystem)
  TE 031
   TE 046
              Report, Cumulative Test Time
                      (cont'd)
       (Excerpt from Technical Performance Monitoring Report)
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Figure 7-2. Data Package (Partial List) for Preliminary Design Review (PDR)

- c. Summarization by technical craft, e.g., thermal analysis
- d. Trend reporting and graphical displays
- e. Flexibility to utilize "% Complete" estimates during the development phase.

Addition of these features indicated the desirability of not only computerizing the entire system but providing for direct inputting and readout capability, both tabular and graphic, for technical performers (desk-side computers in a time-sharing mode.)

Coincident with the Voyager-oriented study, both the Re-entry Systems Department (RSD) and the Manned Orbiting Laboratory (MOL) Department concluded that it was desirable to mechanize their schedule/cost coupling systems; consequently a description of the MOL system, which is typical of a Voyager system, was included in the report. Additionally, typical outputs of a real-time system were developed and included.

# 7.4 PROJECT CONTROL ROOM STUDY

The study as described in the Project Control Room Report identified the key characteristics of a successful project control room. These included the capability of: (1) highlighting the exceptions, (2) identifying the information from which conclusions were drawn, (3) having available the broad-based background information that makes the exceptions understandable and permits the Program Manager to be fully informed, and (4) assessing the impact of changes on meeting the fixed launch data.

To attain these essential characteristics, four major requirements were established:

- a. Visibility, which includes the top-down work-breakdown relationship, maintenance of baselines, tie between schedules and costs, action-item tracking, alternate plans, and currency of information.
- b. Communicability, which includes use of uniform baselines, mechanisms for communicating baselines, and quick-acting display techniques.
- Dependability, which includes the requirements for comprehensiveness, information authentication, single-input sources, remote interrogation, and security.

d. Usability, which includes economy, timeliness, operational use, growth, and flexibility to accommodate change.

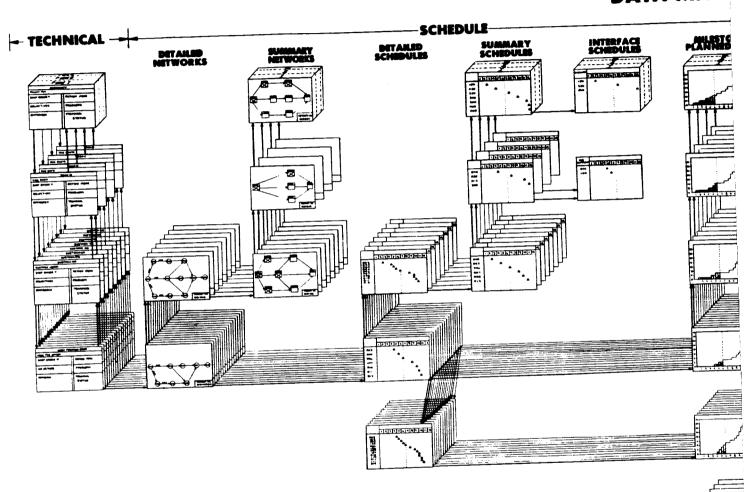
Within this framework, the Work Breakdown Structure was selected as the primary tool for ensuring the continuity and traceability of project control room data, for the following reasons:

- a. The Work Breakdown Structure serves as common basis for structuring the technical plan, estimating costs, establishing schedules and manpower plans.
- b. Allocation of resources are correlated to all program effort, across all contract phases, via the Work Breakdown Structure.
- c. The Work Breakdown Structure facilitates correlation of schedules with cost, with technical progress as required contractually for reporting, and also provides the basis for future cost estimates.
- d. The Work Breakdown Structure provides the medium for communicating the coding structure necessary to identify program milestones, PERT network development, interfacing, and correlation with all task levels, and identification of responsibilities within the System Contractors Organization.
- e. The Work Breakdown Structure identifies the program level where resources are authorized for expenditure/consumption for the current and near-term program phases (at the bottom-tier work package or standard action) and the higher task levels where remaining resources are allocated in accordance with the total Program Plan.

Data displays were developed from the Work Breakdown Structure utilizing the approach symbolized in Figure 7-3, which identifies the type of plan/status data to be maintained at each level and indicates the data selected for display. This figure also illustrates the interrelationships that exist between the various elements of each type of data, and between the various levels of data.

Directional arrows indicate the interrelationships that exist between the various data. Schedule data may be traced vertically from the detailed work package fragnets and schedules to the project-summary network and milestone schedule or horizontally to the charts which depict milestones met vs.milestones planned.

# DATA MATE



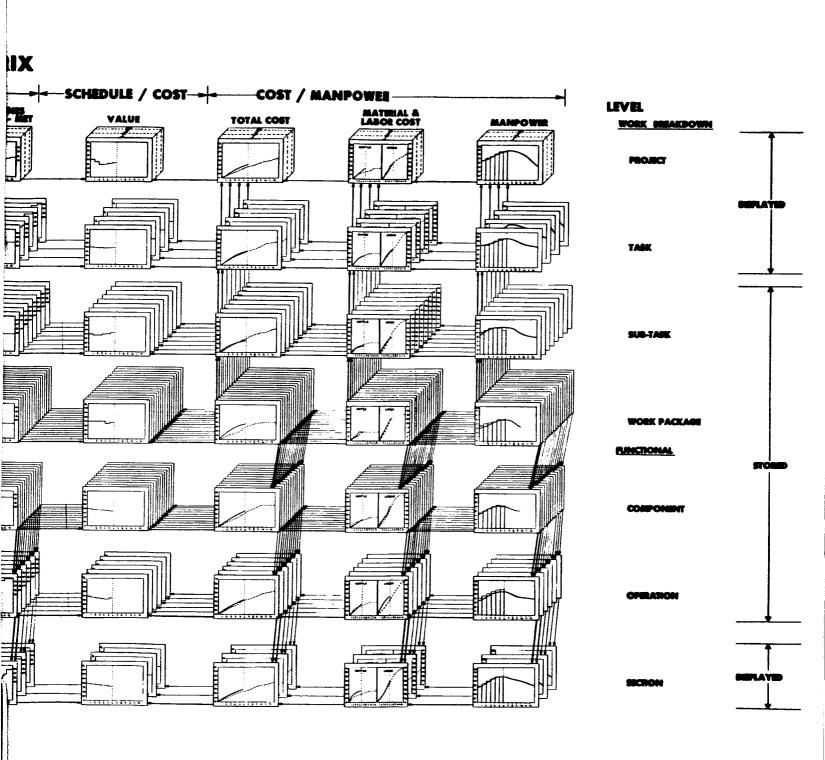


Figure 7-3. Data Matrix

Included in the report are comparative data on representative operating project control rooms, analysis of user requirements, design of the project control room, and sample operating procedures.

Typical display charts for the following types of information are included:

- 1. Facilities utilization schedules
- 2. Major hardware utilization schedules

#### Plan/Status Data

- 3. Summary networks at subtask, task, and project level
- 4. Detailed schedules of activities by subtask and functional component
- 5. Summary schedules at subtask, task, and project level
- 6. Interface event schedules customer/contractor; contractor/subcontractor
- 7. Special event schedules, e.g., all Proof Test Model components complete.
- 8. Total cost curves by work breakdown level and functional level and by standard action.
- 9. Labor cost curves by work breakdown level and functional level and by standard action
- 10. Material cost curves by work breakdown level and functional level and by standard action
- 11. Total manpower curves by work breakdown level and functional level
- 12. Categorized manpower curves by work breakdown levels and functional level
- 13. Technical requirements/status at subtask, task and project levels, unresolved problem lists
- 14. Detailed networks of special and topical subtask activities.

## Measurement Data

- 1. Value curves by work breakdown level (work package, subtask, and task project) and by functional level (component, operation, section, and department)
- 2. Planned time versus actual time by activity
- 3. Planned cost versus actual cost by work package.

# Special Data

- 1. Open action items lists
- 2. Superseded revisions of all schedule, cost, and manpower plans
- 3. Work breakdown structure by customer, contractor, and subcontractors
- 4. Organization interface
- 5. Overtime control.

# SECTION 8

# **BIBLIOGRAPHY**

The following Technical Reports (TR's) and Technical Memos (TM's) were issued during the study:

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VOY-C4-TR-01	10/31/66	Preliminary Report Number 1 Appendix 2A - GE Exhibit DRD's (Preliminary) Technical Description and System Engineering (SE) W. E. Johnston/D. D. Rosard/L.T.Seaman/ B. C. Daniels/L.M. Bergere
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VOY-C4-TR-01	10/31/66	Preliminary Report Number 1 Appendix 2C - GE Exhibit DRD's (Preliminary) Quality Assurance (QA) T. F. Smyth/J.R. Gottshall
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VOY-C4-TR-01	10/31/66	Preliminary Report Number 1 Appendix 3A - Contractor User Flow Diagrams Engineering D. D. Rosard/C. C. Clark/L. T. Seaman/ K. R. Thomas

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VOY-C4-TR-05	12/15/66	Preliminary Report No. 2 Appendix 2G - GE Exhibit DRD's (Preliminary) Procurement and Contracting (PC) A. T. Christensen/J. T. Hurley/R. Ginsberg/ A. P. Dudeck
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VOY-C4-TR-12	4/26/67	Project Control Room Report E. A. Bage/B.R. Boodoian/R.G. Hannye/ C. E. Kohler, Jr./A.J. Rothstein
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